



## DIGITAL, SOCIAL & MOBILE IN 2015

WE ARE SOCIAL'S COMPENDIUM OF GLOBAL DIGITAL STATISTICS

# we are. social

#### **COUNTRIES DETAILED IN THIS REPORT**



- 1 ARGENTINA
- 2 AUSTRALIA
- 3 BRAZIL
- 4 CANADA
- 5 CHINA
- 6 EGYPT
- 7 FRANCE
- 8 GERMANY
- 9 HONG KONG
- 10 INDIA

- 11 INDONESIA
- 12 ITALY
- 13 JAPAN
- 14 MALAYSIA
- 15 MEXICO
- 16 NIGERIA
- **17** THE PHILIPPINES
- 18 POLAND
- 19 RUSSIA
- **20** SAUDI ARABIA

- 21 SINGAPORE
- **22** SOUTH AFRICA
- **23** SOUTH KOREA
- 24 SPAIN
- **25** TURKEY
- **26 THAILAND**
- **27** UNITED ARAB EMIRATES
- **28 UNITED KINGDOM**
- **29 UNITED STATES**
- **30** VIETNAM



















## CLICK HERE TO ACCESS OUR REPORTS ON OVER 100 COUNTRIES AROUND THE WORLD



#### GLOBAL & REGIONAL OVERVIEWS



#### **GLOBAL DIGITAL SNAPSHOT**

A SNAPSHOT OF THE WORLD'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

UNIQUE MOBILE USERS ACTIVE MOBILE SOCIAL ACCOUNTS











**7.210** BILLION

3.010 **BILLION** 

**2.078** BILLION

3.649 **BILLION** 

**1.685** BILLION

**URBANISATION: 53%** 

PENETRATION: 42%

PENETRATION: 29%

PENETRATION: 51%

PENETRATION: 23%

FIGURE REPRESENTS TOTAL GLOBAL POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS

FIGURE REPRESENTS
UNIOUE MOBILE PHONE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



#### **YEAR-ON-YEAR GROWTH**

HOW THE DIGITAL WORLD HAS EVOLVED OVER THE PAST 12 MONTHS

TOTAL **POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

UNIOUE **MOBILE USERS** 

**ACTIVE MOBILE** SOCIAL ACCOUNTS











+1.6%

+21%

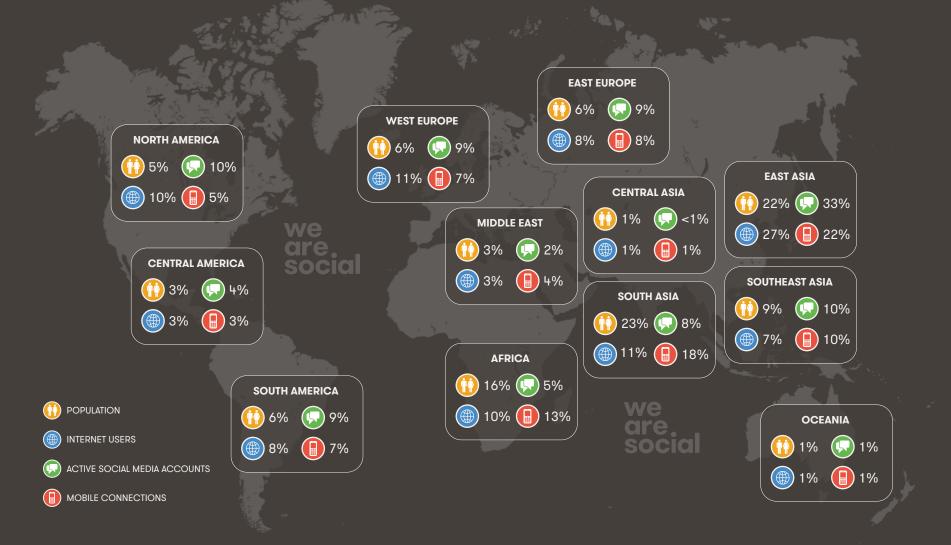
+12%

+23%

+115 MILLION +525 MILLION +222 MILLION +185 MILLION +313 MILLION

#### **JAN** 2015

#### SHARE OF GLOBAL USERS





#### **DIGITAL IN ASIA-PACIFIC**

A SNAPSHOT OF THE REGION'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











4,021 **MILLION**  1,407 **MILLION** 

1,065 **MILLION** 

3,722 **MILLION** 

**MILLION** 

**URBANISATION: 45%** 

PENETRATION: 35%

PENETRATION: 26%

vs. POPULATION: 93%

PENETRATION: 22%



#### **DIGITAL IN AFRICA**

A SNAPSHOT OF THE REGION'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











1,135 MILLION

298
MILLION

103 MILLION 900 MILLION 85
MILLION

**URBANISATION: 40%** 

PENETRATION: 26%

PENETRATION: 9%

vs. POPULATION: 79%

PENETRATION: 7%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



#### DIGITAL IN THE AMERICAS

A SNAPSHOT OF THE REGION'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











979 **MILLION** 

633 **MILLION** 

482 **MILLION**  1,068 **MILLION** 

399 **MILLION** 

**URBANISATION: 81%** 

PENETRATION: 65%

PENETRATION: 49%

vs. POPULATION: 109%

PENETRATION: 41%



#### **DIGITAL IN EUROPE**

A SNAPSHOT OF THE REGION'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











837
MILLION

584
MILLION

387
MILLION

**1,104** MILLION

287
MILLION

**URBANISATION: 72%** 

PENETRATION: 70%

PENETRATION: 46%

vs. POPULATION: 132%

IRE REPRESENTS MOBILE FI

PENETRATION: 34%

FIGURE REPRESENTS TOTAL REGIONAL POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



#### DIGITAL IN THE MIDDLE EAST

A SNAPSHOT OF THE REGION'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











238
MILLION

87
MILLION

41 MILLION 294
MILLION

35 MILLION

**URBANISATION: 67%** 

PENETRATION: 36%

PENETRATION: 17%

vs. POPULATION: 124%

PENETRATION: 15%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS. NOT UNIOUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



#### GLOBAL INTERNET USAGE

#### JAN 2015

#### **INTERNET USE**

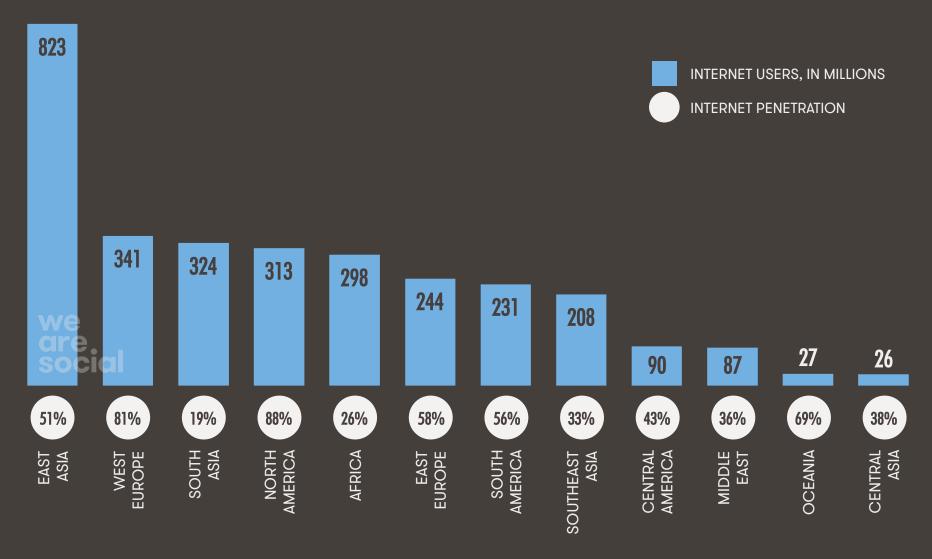
**REGIONAL INTERNET PENETRATION FIGURES** 





#### INTERNET REGIONAL OVERVIEW

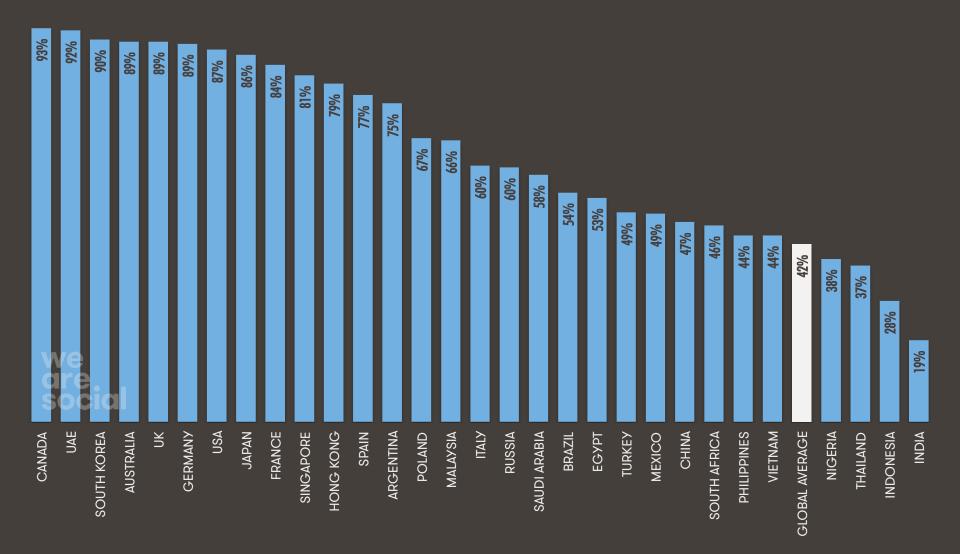
INTERNET USERS (IN MILLIONS), AND INTERNET PENETRATION, BY REGION





#### ERNET USE

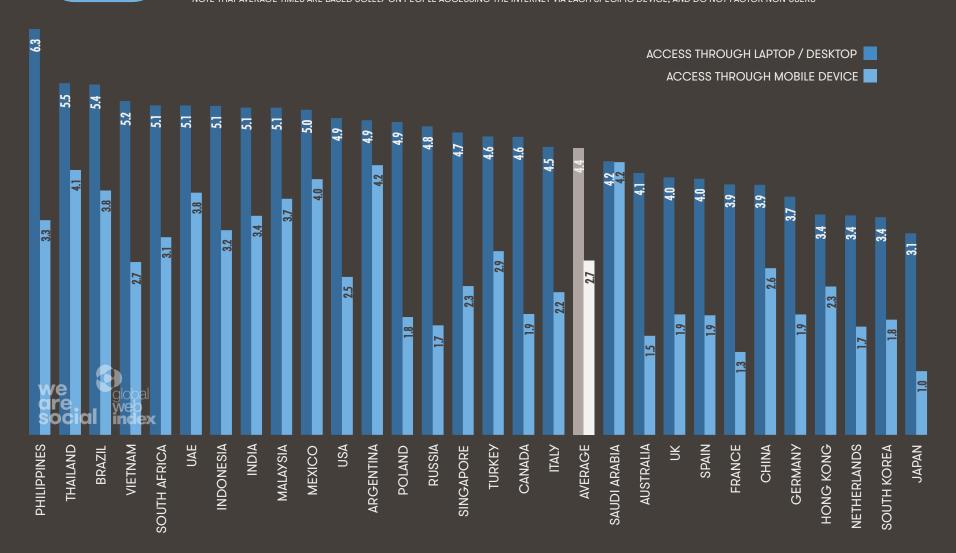
NATIONAL INTERNET PENETRATION FIGURES





#### TIME SPENT ON THE INTERNET

AVERAGE NUMBER OF HOURS SPENT USING THE INTERNET PER DAY. SPLIT BY PC USE AND MOBILE PHONE USE NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE ACCESSING THE INTERNET VIA EACH SPECIFIC DEVICE. AND DO NOT FACTOR NON-USERS





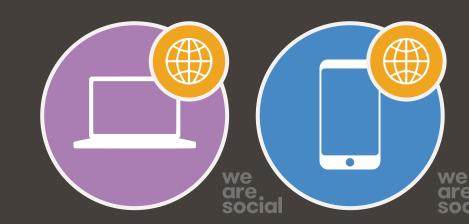
#### SHARE OF WEB TRAFFIC BY DEVICE

BASED ON EACH DEVICE'S SHARE OF TOTAL WEB PAGES SERVED

SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB **PAGE VIEWS: MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES







62%

31%

7%

0.1%

YEAR-ON-YEAR: -13%

YEAR-ON-YEAR: +39%

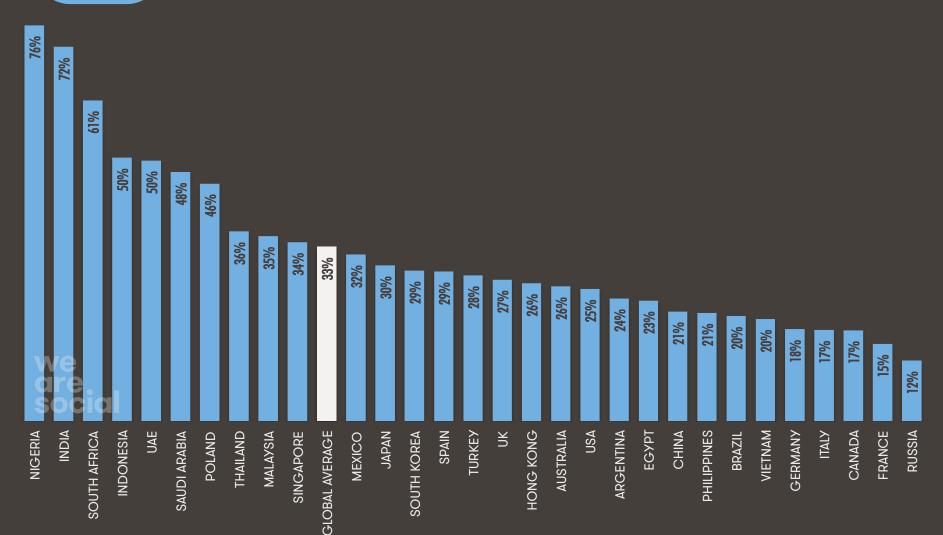
YEAR-ON-YEAR: +17%

YEAR-ON-YEAR: +18%



#### MOBILE'S SHARE OF WEB TRAFFIC

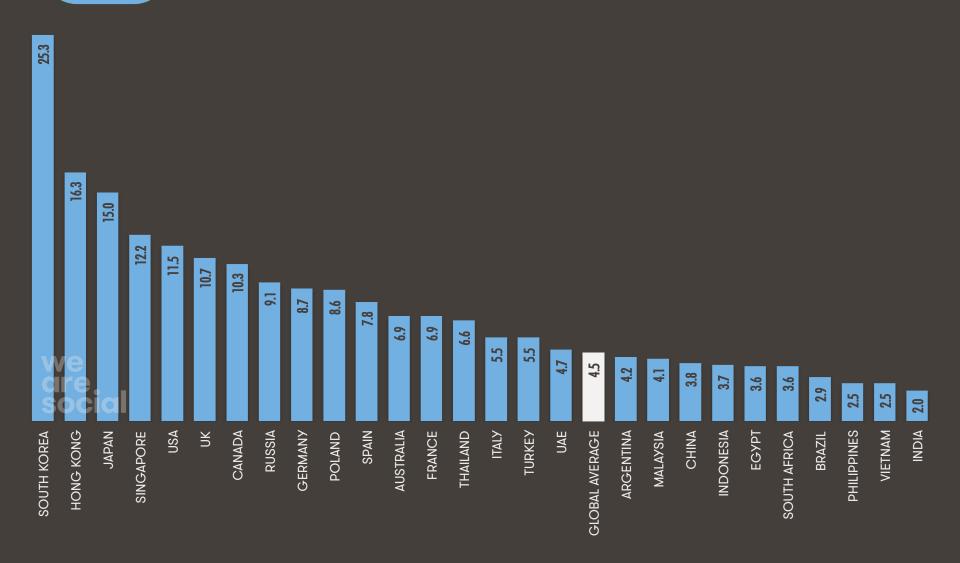
PERCENTAGE OF TOTAL WEB PAGES SERVED TO MOBILE PHONES





#### **AVERAGE NET CONNECTION SPEEDS**

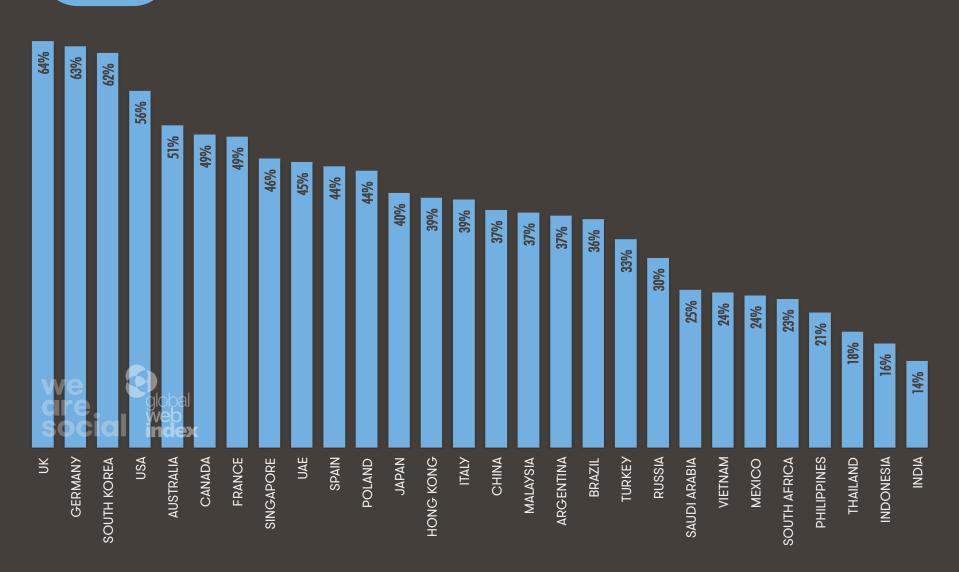
AVERAGE INTERNET CONNECTION SPEEDS, IN MBPS





#### E-COMMERCE

PERCENTAGE OF THE NATIONAL POPULATION WHO BOUGHT SOMETHING ONLINE IN THE PAST MONTH [SURVEY-BASED]





#### GLOBAL SOCIAL MEDIA USAGE



#### **SOCIAL MEDIA USE**

BASED ON THE MONTHLY ACTIVE USER NUMBERS REPORTED BY EACH COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



2.08B

29%

1.69B

23%



#### **SOCIAL MEDIA USE**

TOTAL ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY, COMPARED TO POPULATION



#### **JAN** 2015

#### SOCIAL MEDIA REGIONAL OVERVIEW

ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY. IN MILLIONS AND COMPARED TO POPULATION

690

ACTIVE SOCIAL MEDIA ACCOUNTS, IN MILLIONS



206

45%

58%

NORTH AMERICA EAST ASIA

199

32%

ASIA

SOUTHEAST

197

48%

SOUTH

**AMERICA** 

197

47%

EUROPE

WEST

190

45%

**EAST** EUROPE 157

9%

SOUTH ASIA

103

9%

AFRICA

37% CENTRAL AMERICA

**79** 

MIDDLE EAST

17%

41

45%

OCEANIA

3

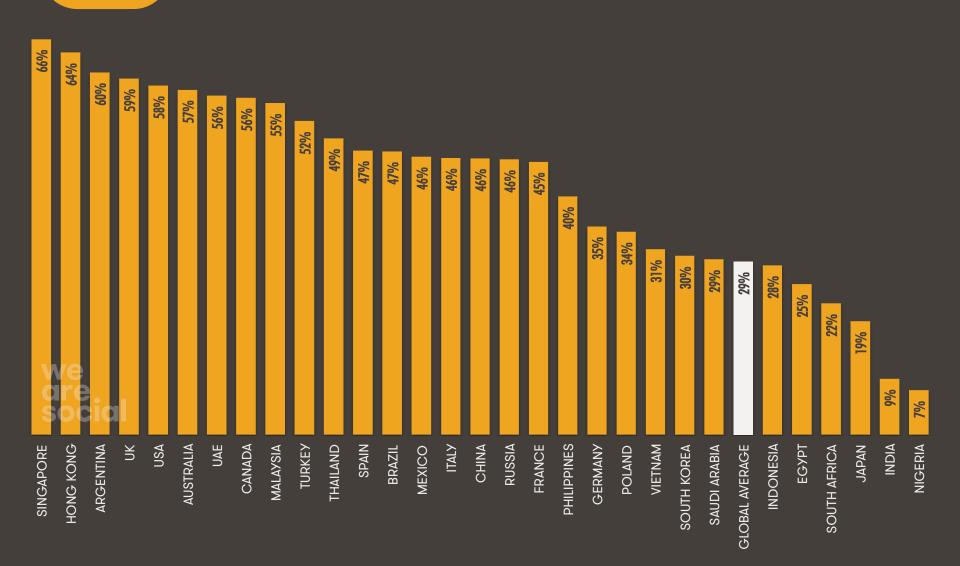
4%

CENTRAL ASIA



#### **SOCIAL MEDIA USE**

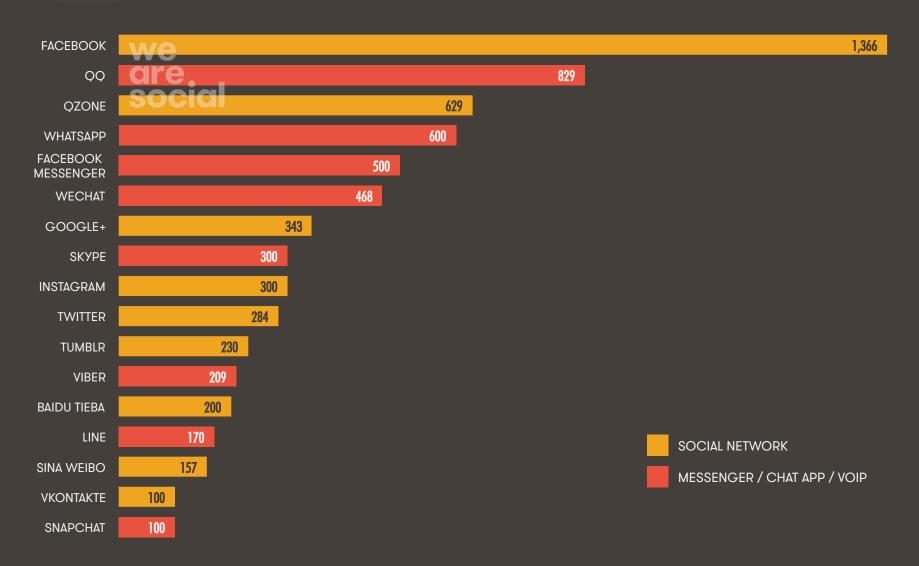
ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY, COMPARED TO POPULATION





#### **ACTIVE USERS BY SOCIAL PLATFORM**

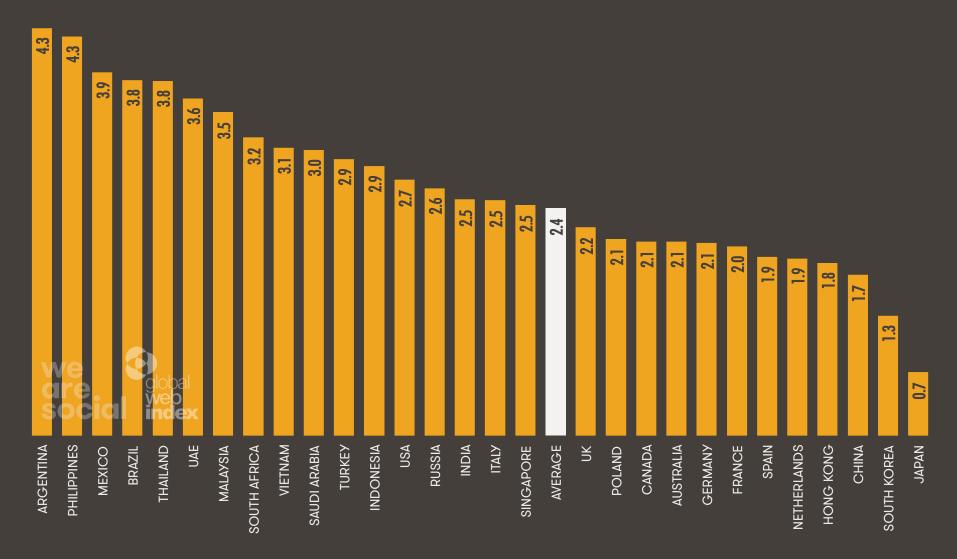
MOST RECENTLY PUBLISHED MONTHLY ACTIVE USER ACCOUNTS BY PLATFORM, IN MILLIONS





#### TIME SPENT ON SOCIAL MEDIA

AVERAGE NUMBER OF HOURS THAT SOCIAL MEDIA USERS SPEND USING SOCIAL MEDIA EACH DAY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE SOCIAL MEDIA, AND DO NOT FACTOR NON-USERS





#### **MOBILE SOCIAL**

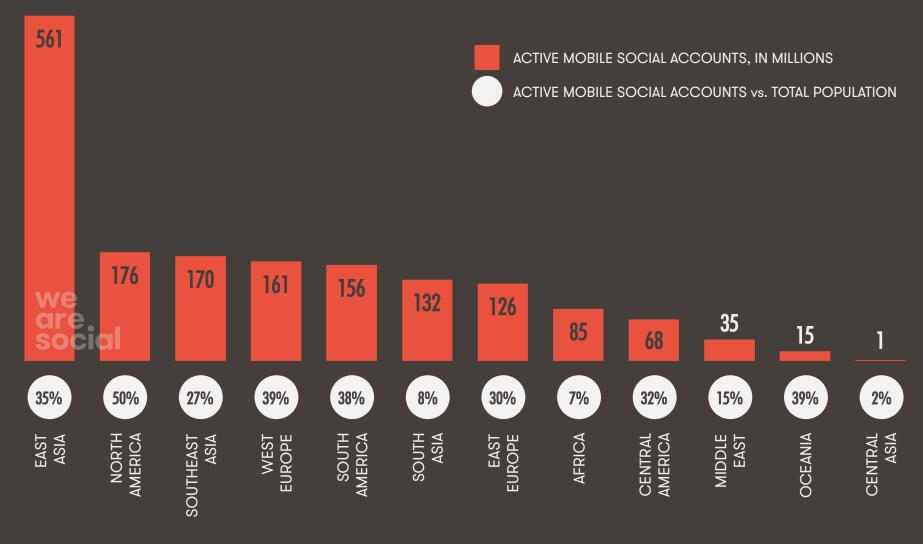
ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY ACCESSING VIA MOBILE, COMPARED TO POPULATION



### **JAN** 2015

#### **MOBILE SOCIAL REGIONAL OVERVIEW**

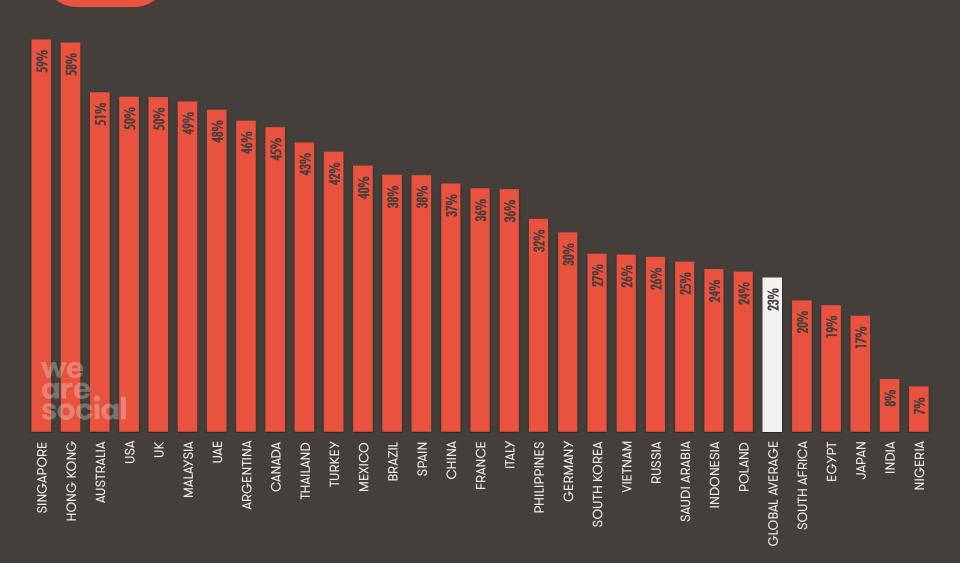
MOBILE-ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY, IN MILLIONS AND COMPARED TO POPULATION





#### **MOBILE SOCIAL**

ACTIVE ACCOUNTS ON THE TOP SOCIAL NETWORK IN EACH COUNTRY ACCESSING VIA MOBILE, COMPARED TO POPULATION





#### GLOBAL MOBILE PHONE USAGE

JAN 2015

#### MOBILE USERS vs. CONNECTIONS

TOTAL NUMBER
OF MOBILE
USERS (UNIQUE
INDIVIDUALS)

MOBILE PENETRATION (UNIQUE USERS AS A PERCENTAGE OF TOTAL POPULATION) TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS
(CONNECTIONS)

AVERAGE
NUMBER OF MOBILE
SUBSCRIPTIONS
PER UNIQUE USER



3.65B

51%

**7.09B** 

1.94



#### **MOBILE CONNECTIONS**

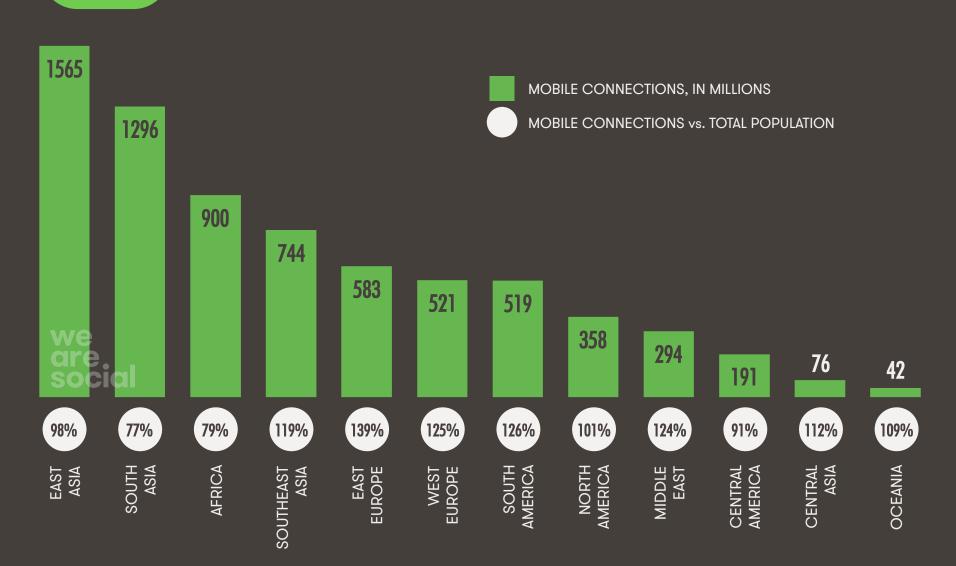
MOBILE CONNECTIONS BY REGION, COMPARED TO TOTAL REGIONAL POPULATIONS



#### **JAN** 2015

#### MOBILE REGIONAL OVERVIEW

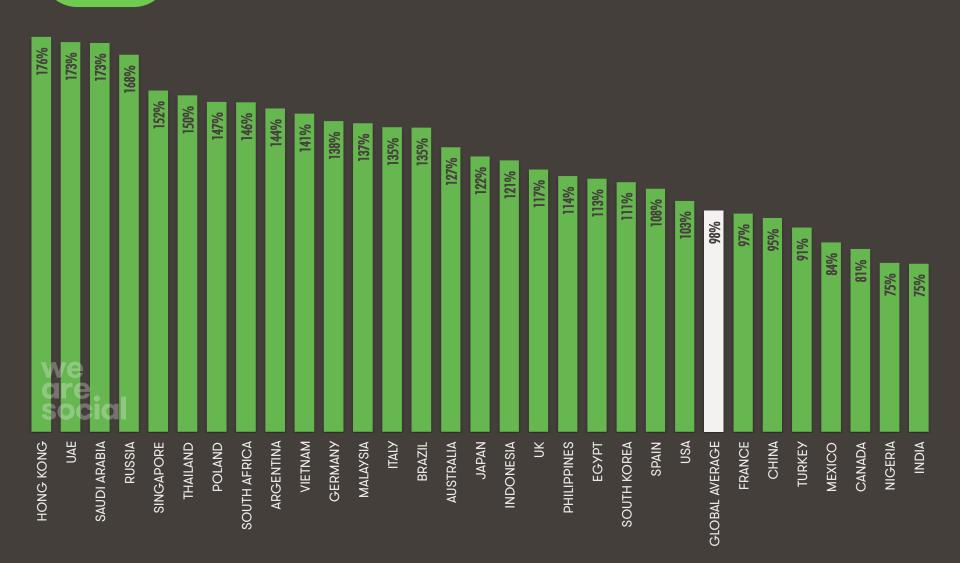
MOBILE CONNECTIONS (IN MILLIONS), AND MOBILE CONNECTIONS AS A PERCENTAGE OF POPULATION, BY REGION





#### MOBILE CONNECTIONS

MOBILE CONNECTIONS BY COUNTRY, COMPARED TO NATIONAL POPULATIONS





#### **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











**7.1B** 

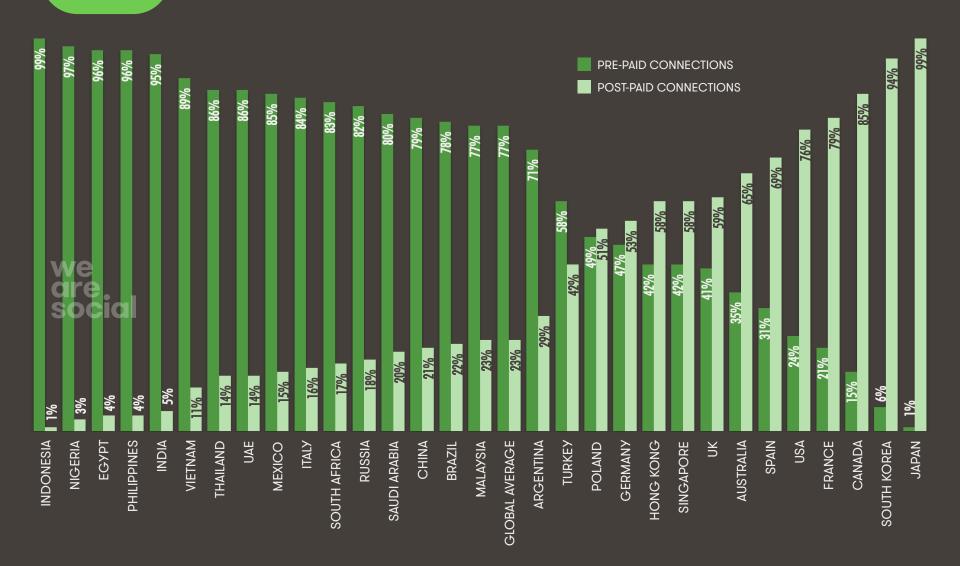
**98% 77%** 

23%



#### PRE-PAY vs. POST-PAY CONNECTIONS

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PAID IN ADVANCE vs. PAID AT THE END OF A CONTRACTUAL PERIOD





## MOBILE CONNECTIONS BY DEVICE

BASED ON THE TOTAL NUMBER OF SMARTPHONE CONNECTIONS AROUND THE WORLD

TOTAL NUMBER
OF GLOBAL MOBILE
CONNECTIONS

TOTAL NUMBER
OF SMARTPHONE
CONNECTIONS

SMARTPHONE
CONNECTIONS AS A
PERCENTAGE OF TOTAL
CONNECTIONS

TOTAL NUMBER
OF FEATURE-PHONE
CONNECTIONS

FEATURE-PHONE
CONNECTIONS AS A
PERCENTAGE OF TOTAL
CONNECTIONS











**7.1B** 

2.7B

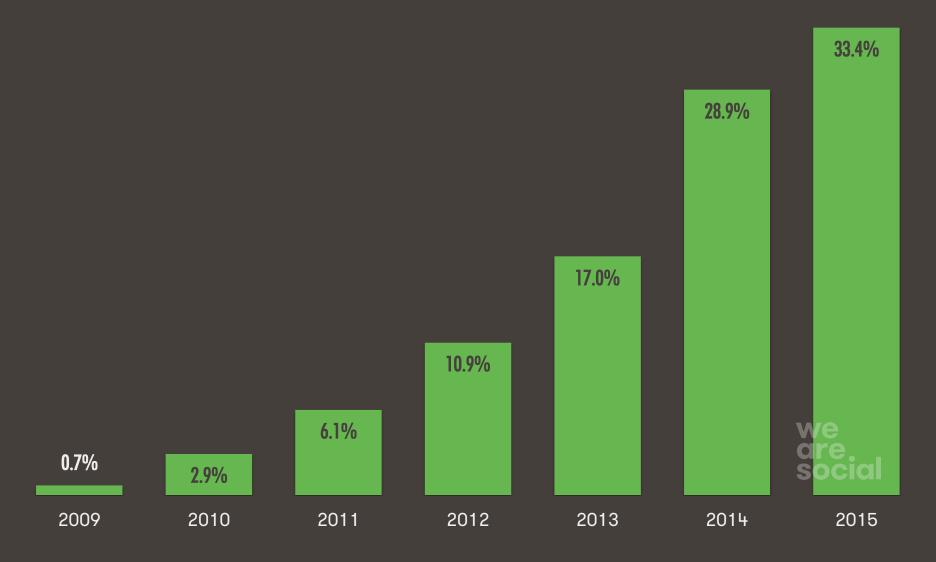
38%

4.1B



## MOBILE'S SHARE OF WEB TRAFFIC

PERCENTAGE OF ALL GLOBAL WEB PAGES SERVED TO MOBILE PHONES





## **PLATFORMS' SHARE OF MOBILE WEB**

BASED ON EACH PLATFORM'S SHARE OF TOTAL GLOBAL MOBILE WEB PAGE REQUESTS

PERCENTAGE OF GLOBAL MOBILE WEB PAGE REQUESTS FROM APPLE SAFARI BROWSERS PERCENTAGE OF GLOBAL MOBILE WEB PAGE REQUESTS FROM ANDROID WEBKIT BROWSERS

PERCENTAGE OF GLOBAL MOBILE WEB PAGE REQUESTS FROM OTHER PLATFORM BROWSERS



38.9%

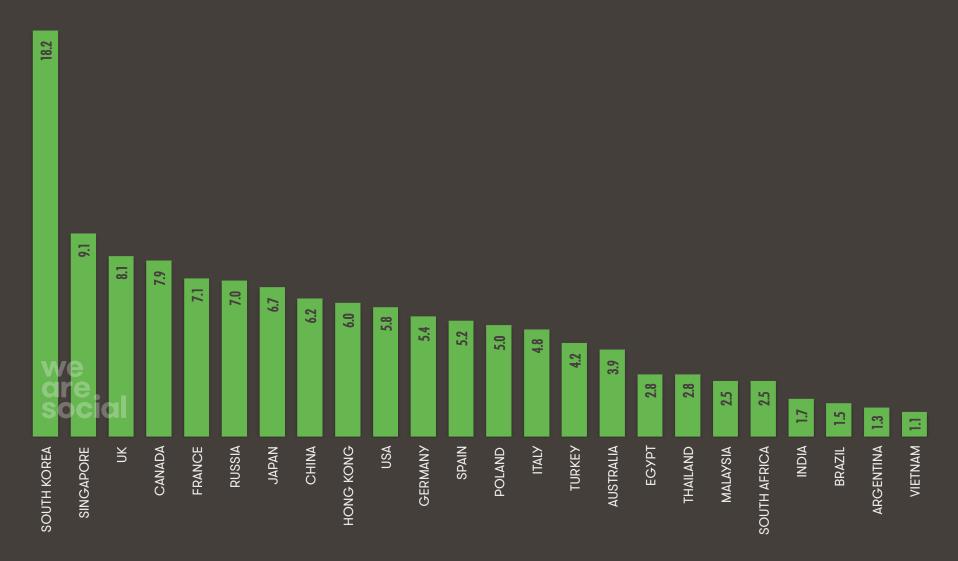
30.9%

30.2%



## AVERAGE MOBILE NET SPEEDS

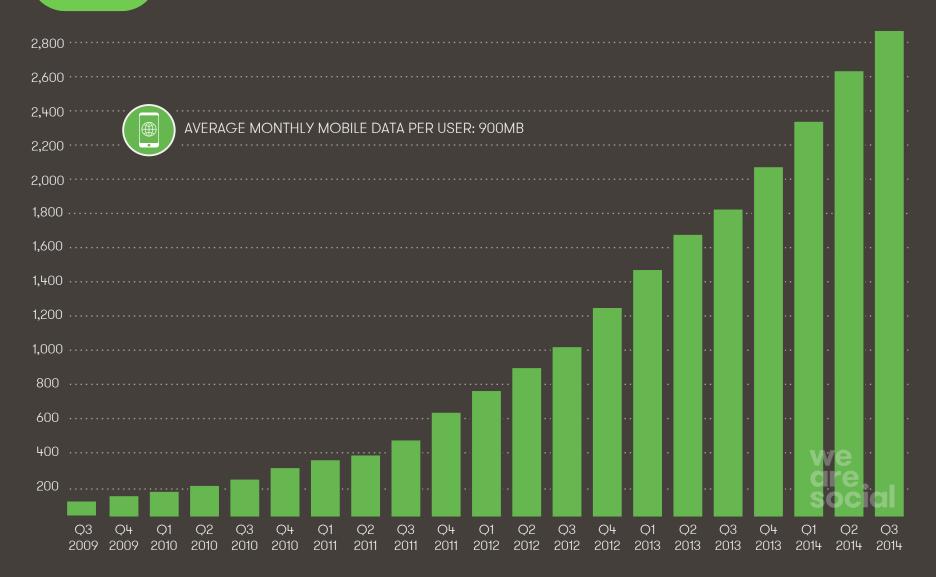
AVERAGE MOBILE DATA CONNECTION SPEEDS, IN MBPS





## GLOBAL MOBILE DATA GROWTH

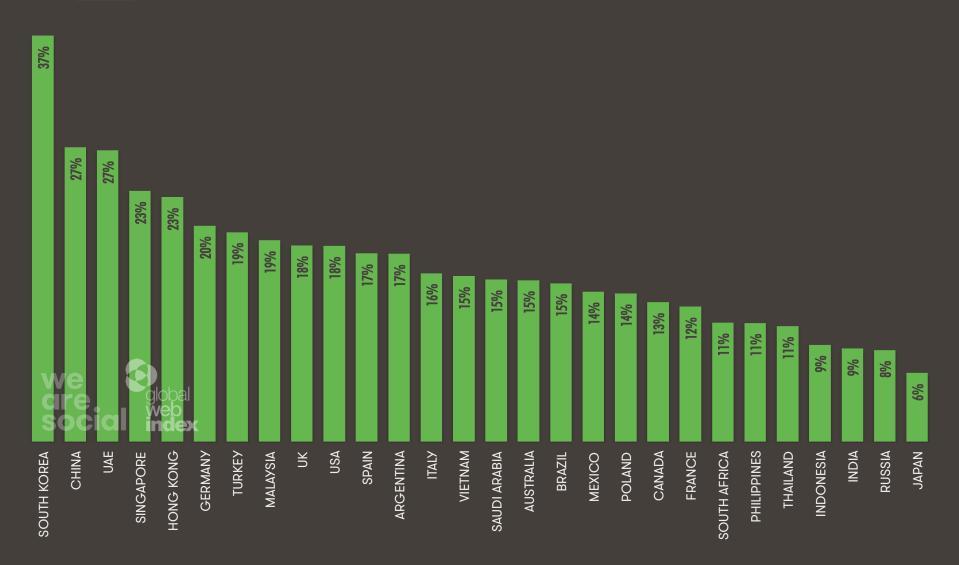
TOTAL MONTHLY GLOBAL MOBILE DATA TRAFFIC (UPLOAD & DOWNLOAD), IN PETABYTES (MILLIONS OF GIGABYTES)





#### **MOBILE COMMERCE**

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A PHONE IN THE PAST MONTH [SURVEY-BASED]





## **MOBILE BROADBAND**

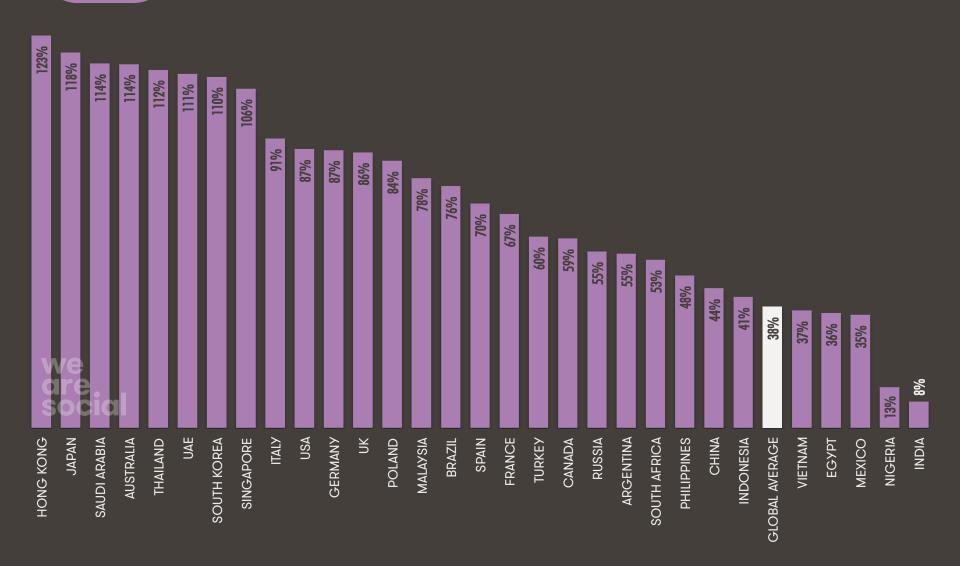
ACTIVE 3G & 4G MOBILE CONNECTIONS, COMPARED TO TOTAL ACTIVE MOBILE CONNECTIONS





#### MOBILE BROADBAND

ACTIVE 3G & 4G MOBILE CONNECTIONS, COMPARED TO THE TOTAL POPULATION





# **COUNTRY SNAPSHOTS**



# **ARGENTINA**



#### **DIGITAL IN ARGENTINA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**43.1** MILLION

**32.3** MILLION

26.0 MILLION

62.0 MILLION

20.0 MILLION

**URBANISATION: 93%** 

EIGLIDE INCLLIDES ACCESS VIA

PENETRATION: 75%

PENETRATION: 60%

FIGURE REPRESENTS MOBILE

vs. POPULATION: 144%

PENETRATION: 46%

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS TOTAL NATIONAL POPULATION, INCLUDING CHILDREN

FIGURE REPRESENTS ACTIVE USE



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



GROWTH IN THE NUMBER OF ACTIVE INTERNET USERS

GROWTH IN THE
NUMBER OF ACTIVE
SOCIAL MEDIA ACCOUNTS

GROWTH IN THE NUMBER OF MOBILE SUBSCRIPTIONS

GROWTH IN THE NUMBER
OF ACTIVE MOBILE
SOCIAL ACCOUNTS



+37%

SINCE JAN 2014

+8%

SINCE JAN 2014

+6%

SINCE JAN 2014

+9%

\* SINCE JUN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



4H 53M 4H 11M 4H 20M 2H 47M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



32.3M

**75%** 

25.4M



#### SHARE OF WEB TRAFFIC





SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



**73%** 

YEAR-ON-YEAR: -13%

24%

YEAR-ON-YEAR: **+79%** 

3%

YEAR-ON-YEAR: **+27**%

~0%

YEAR-ON-YEAR:

0%



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



26.0M

60%

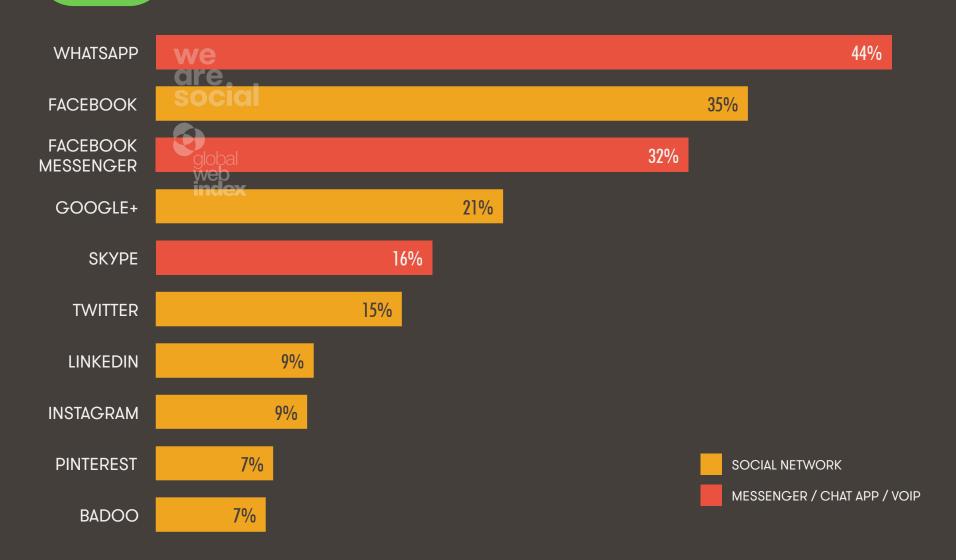
20M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











62.0M 144% 71%

29%



### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION



40%

34%

23%



### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

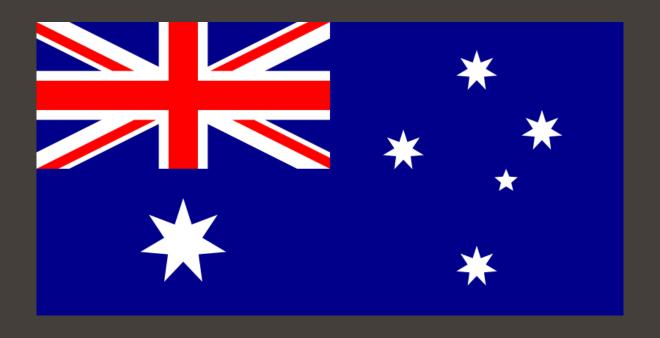
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



47%

37%

24%



## **AUSTRALIA**



## **DIGITAL IN AUSTRALIA**

\* \* \*

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**23.7** MILLION

21.2 MILLION

**13.6** MILLION

30.0 MILLION

12.0 MILLION

**URBANISATION: 89%** 

PENETRATION: 89%

PENETRATION: 57%

vs. POPULATION: 127%

PENETRATION: 51%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+17%

+6%

+23%

+11%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



## TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



4H 03M 1H 32M 2H 04M 2H 47M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

TOTAL NUMBER
OF ACTIVE
INTERNET USERS

INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER
OF ACTIVE MOBILE
INTERNET USERS

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



21.2M

89%

12.9M



## SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



61%

YEAR-ON-YEAR: -14% 26%

**YEAR-ON-YEAR: +51%** 

13%

**YEAR-ON-YEAR:** +11%

0.1%

YEAR-ON-YEAR: +43%



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



13.6M

**57%** 

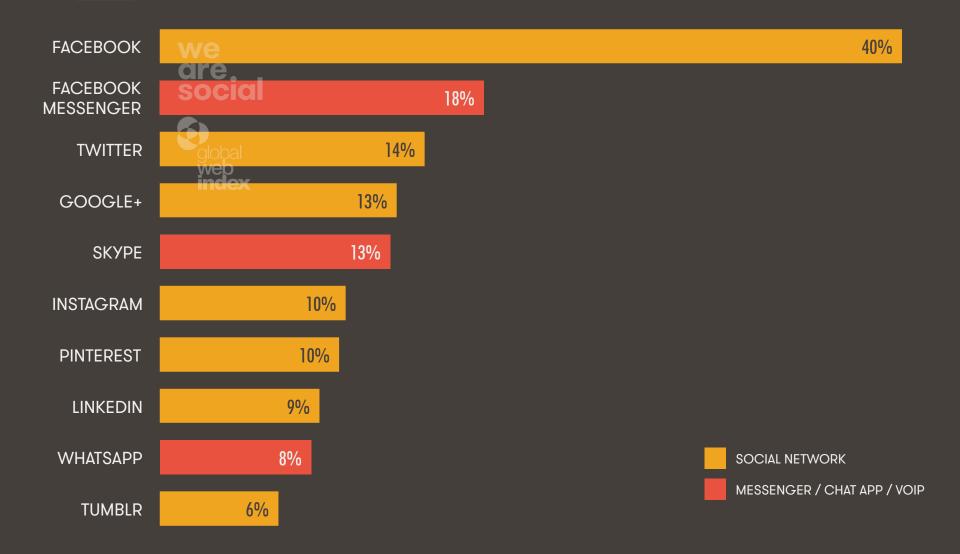
12.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











30.0M 127%

35%

**65%** 



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











27%

23%

16%

16%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



51%

51%

20%



**BRAZIL** 



## **DIGITAL IN BRAZIL**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











## 204M **MILLION**

**URBANISATION: 91%** 

110M **MILLION** 

PENETRATION: 54%

**96M MILLION** 

PENETRATION: 47%

**276M MILLION** 

vs. POPULATION: 135%

**78M MILLION** 

PENETRATION: 38%



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+10%

+12%

+3%

+15%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE JUN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)









5H 26M 3H 47M 3H 47M 2H 49M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



110M

54%

**79M** 



#### SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



77%

YEAR-ON-YEAR: -12%

20%

YEAR-ON-YEAR: +109%

3%

YEAR-ON-YEAR: +1%

0.1%

YEAR-ON-YEAR: +20%



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



96M

47%

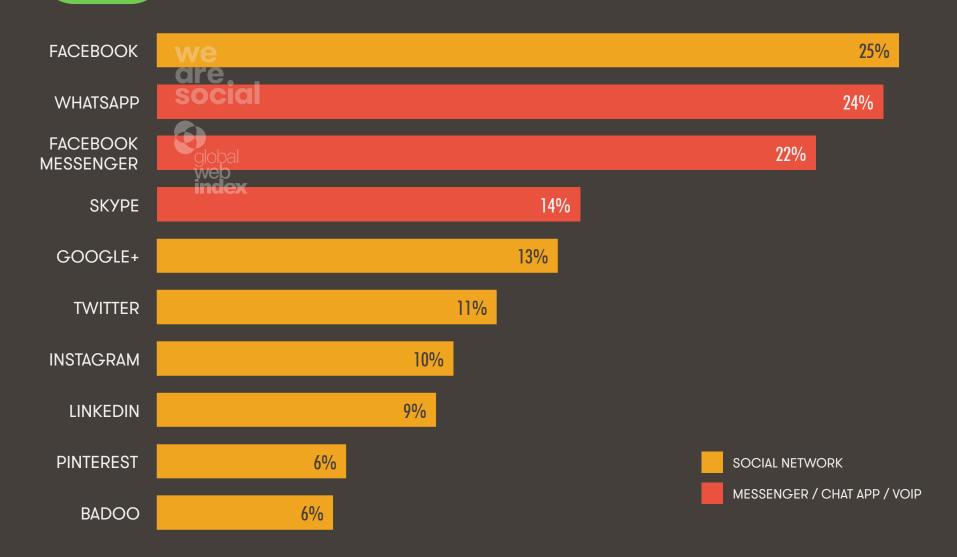
**78M** 



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS AS A PERCENTAGE OF THE TOTAL POPULATION PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











276M

135%

**78%** 

**22%** 



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING





23%

23%

**17%** 

18%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



37%

36%

22%



# CANADA



#### **DIGITAL IN CANADA**

\*

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











35.7M MILLION

33.0M MILLION

20.0M MILLION

**29.0M 1** MILLION M

16.2M MILLION

**URBANISATION: 81%** 

PENETRATION: 93%

PENETRATION: 56%

vs. POPULATION: 81%

PENETRATION: 45%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+11%

SINCE JAN 2014

+5%

SINCE JAN 2014

+10%

SINCE JAN 2014

+5%

\* SINCE JUN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 37M 1H 52M 2H 04M 2H 38M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



33.0M

93%

19.4M



#### SHARE OF WEB TRAFFIC

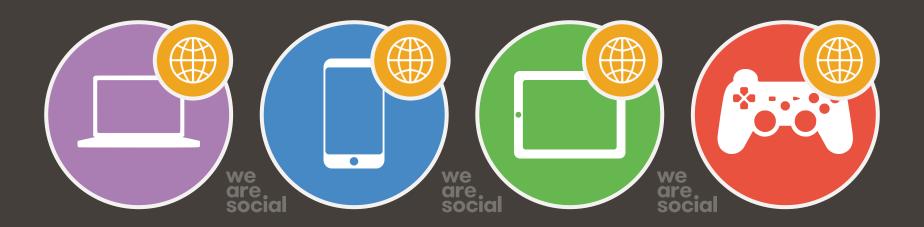


BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



**70%** 

YEAR-ON-YEAR: -10%

17%

YEAR-ON-YEAR: +41%

12%

**YEAR-ON-YEAR:** +33%

0.3%

**YEAR-ON-YEAR: +18%** 



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



20.0M

56%

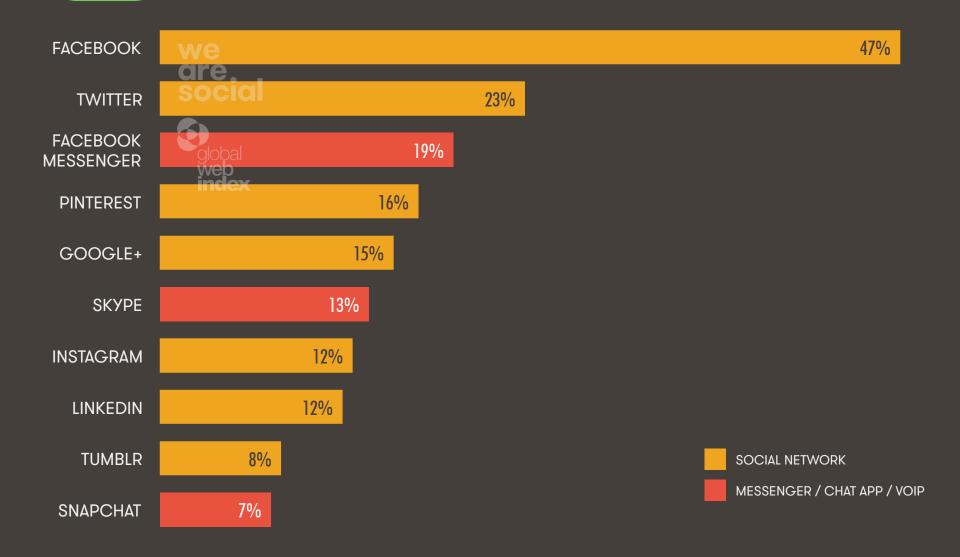
16.2M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS AS A PERCENTAGE OF THE TOTAL POPULATION PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











29.0M

81%

15%

85%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING









24%

21%

17%



#### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

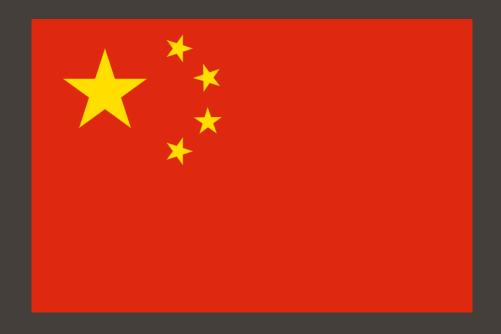
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



54%

49%

20%



# **CHINA**



#### **DIGITAL IN CHINA**



A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**1,367** MILLION

642 MILLION 629
MILLION

**1,300** MILLION

506
MILLION

**URBANISATION: 54%** 

PENETRATION: 47%

PENETRATION: 46%

vs. POPULATION: 95%

PENETRATION: 37%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



### **ANNUAL GROWTH**



GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+9%

SINCE JAN 2014

+1%

SINCE JAN 2014

+8%

SINCE JAN 2014

+26%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)





3H 52M 2H 35M 1H 42M 1H 27M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



642M

47%

565M



# SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



**76%** 

YEAR-ON-YEAR: -13%

21%

**YEAR-ON-YEAR:** +121%

3%

**YEAR-ON-YEAR: +12%** 

0%

YEAR-ON-YEAR:

\_



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



629M

46%

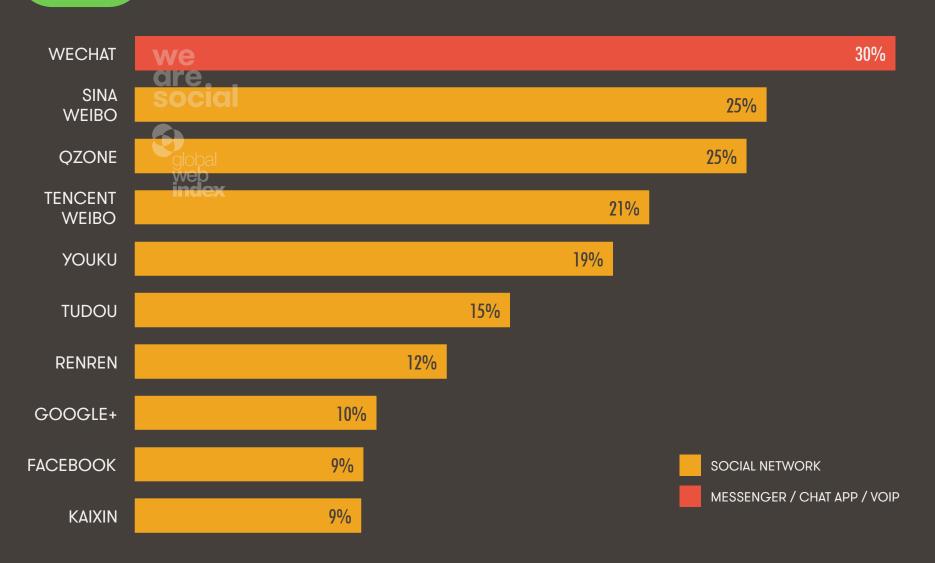
506M



### TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











1.3B

95%

79%

21%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION



21%

22%



#### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

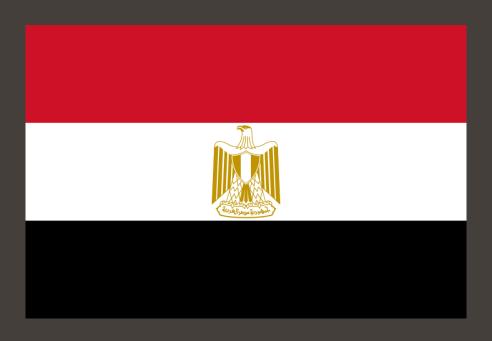
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



30%

37%

25%



# **EGYPT**



#### **DIGITAL IN EGYPT**

W

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE CONNECTIONS** 

**ACTIVE MOBILE** SOCIAL ACCOUNTS











**87.8 MILLION** 

46.2 **MILLION** 

**22.0 MILLION** 

98.8 **MILLION** 

16.6 **MILLION** 

**URBANISATION: 44%** 

PENETRATION: 53%

PENETRATION: 25%

vs. POPULATION: 113%

PENETRATION: 19%



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+25%

+33%

+2%

+32%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE JUL 2014



#### SHARE OF WEB TRAFFIC

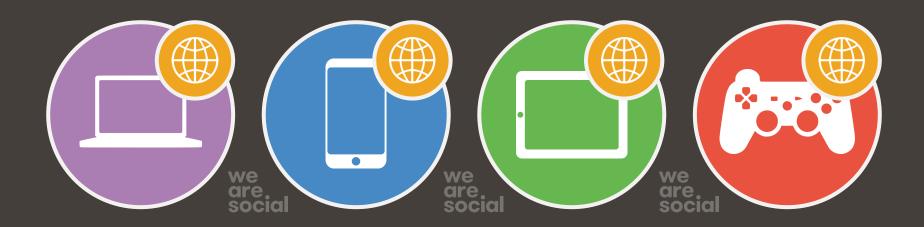


BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



74%

YEAR-ON-YEAR: -13%

23%

YEAR-ON-YEAR: +78%

3%

YEAR-ON-YEAR: +25%

0%

YEAR-ON-YEAR:



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



22.0M

25%

16.6M



#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)







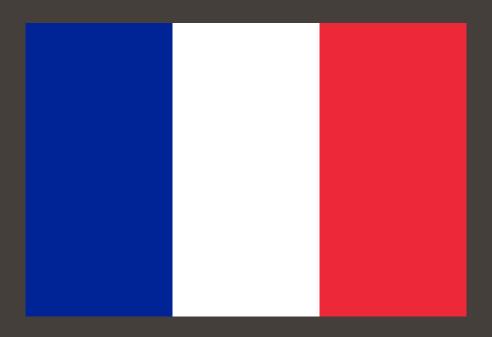




98.8M 113%

96%

4%



# FRANCE



## **DIGITAL IN FRANCE**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**TOTAL POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











66.1 **MILLION**  **MILLION** 

30.0 **MILLION** 

64.2 **MILLION** 

24.0 **MILLION** 

**URBANISATION: 86%** 

PENETRATION: 84%

PENETRATION: 45%

vs. POPULATION: 97%

PENETRATION: 36%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+2%

SINCE JAN 2014

+7%

SINCE JAN 2014

-11%

SINCE JAN 2014

+20%

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



3H 53M 1H 17M 2H 00M 3H 10M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



55.4M

84%

29.4M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



77%

YEAR-ON-YEAR: -8%

15%

YEAR-ON-YEAR: +66%

8%

YEAR-ON-YEAR: +17%

0.3%

YEAR-ON-YEAR: +45%



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



30.0M

45%

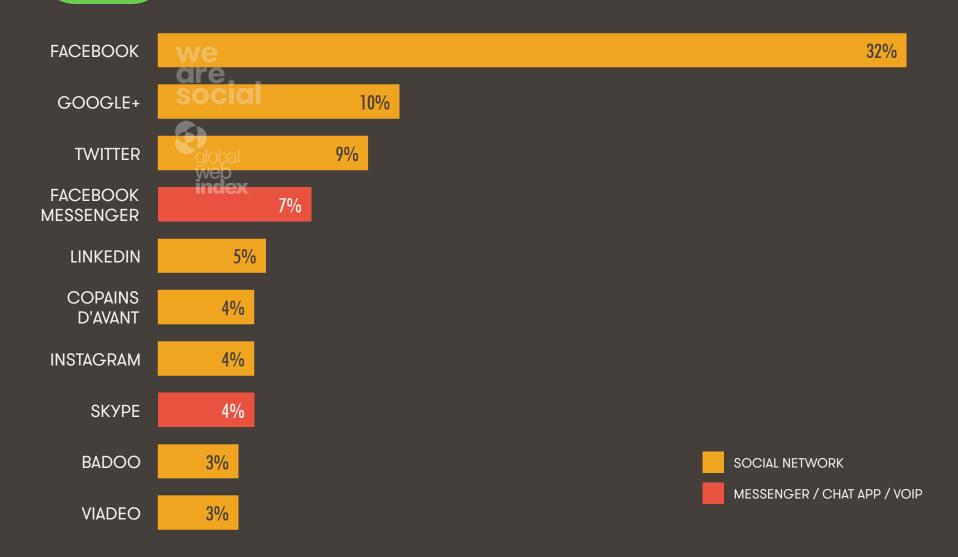
24.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











64.2M

97%

21%

**79%** 



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











20%

16%

**15%** 

**15%** 



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



44%

49%

14%



## **GERMANY**



## **DIGITAL IN GERMANY**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL **POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











80.8 **MILLION** 

71.7 **MILLION** 

28.0 **MILLION**  111.6 **MILLION** 

24.0 **MILLION** 

**URBANISATION: 74%** 

PENETRATION: 89%

PENETRATION: 35%

vs. POPULATION: 138%

PENETRATION: 30%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+5%

SINCE JAN 2014

0%

SINCE JAN 2014

+4%

SINCE JAN 2014

+9%

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



3H 41M 1H 52M 2H 03M 2H 56M



#### **INTERNET USE**

BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE



**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



71.7M

89%

39.2M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**75%** 

YEAR-ON-YEAR: -10%

18%

YEAR-ON-YEAR: +60%

7%

YEAR-ON-YEAR: +30%

0.4%

YEAR-ON-YEAR: +36%



## **SOCIAL MEDIA USE**

BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



28.0M

35%

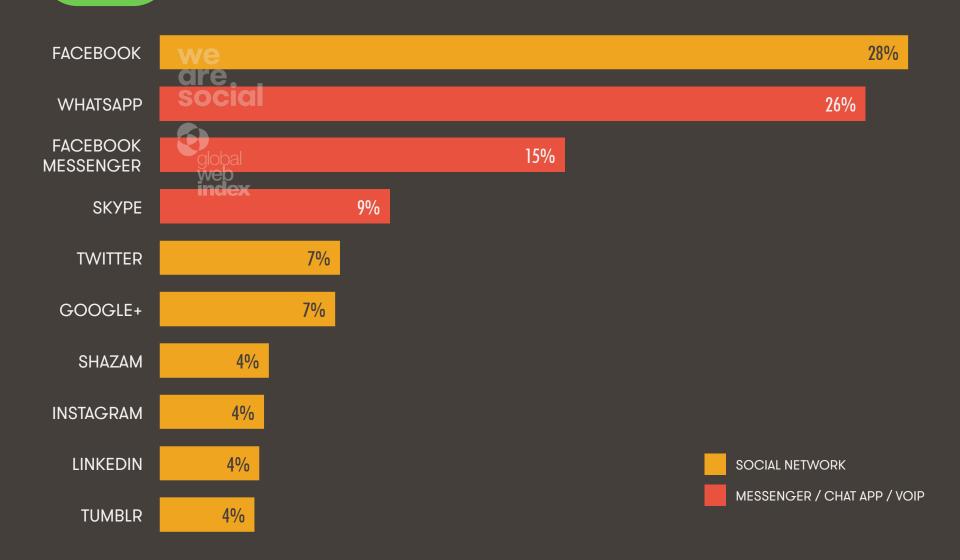
24.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)



**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











111.6M 138% 47%

**53%** 



## **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING











22%

21%

18%



## **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

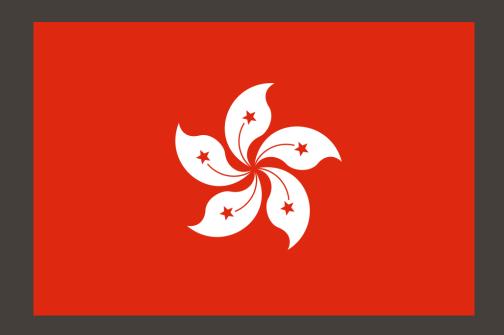
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



47%

63%

18%



## **HONG KONG**



## DIGITAL IN HONG KONG



A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

MOBILE CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











7.23 **MILLION** 

**5.75 MILLION** 

4.60 **MILLION**  12.70 **MILLION** 

4.20 **MILLION** 

**URBANISATION: 100%** 

PENETRATION: 79%

PENETRATION: 64%

vs. POPULATION: 176%

PENETRATION: 58%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+10%

SINCE JAN 2014

+5%

SINCE JAN 2014

-23%

SINCE JAN 2014

+11%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



3H 25M 2H 18M 1H 50M 1H 49M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



5.75M

79%

4.65M



## SHARE OF WEB TRAFFIC

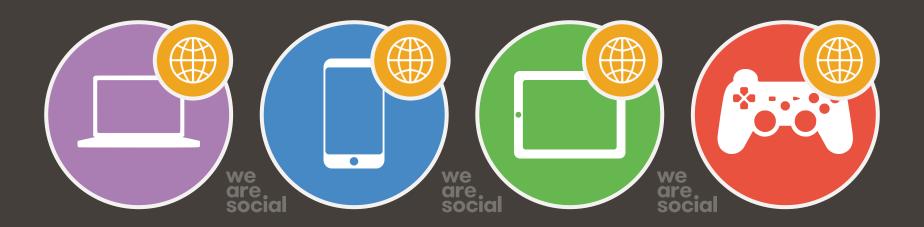


BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



67%

YEAR-ON-YEAR: -10%

26%

YEAR-ON-YEAR: +45%

7%

YEAR-ON-YEAR: -13%

0%

YEAR-ON-YEAR:



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF SOCIAL ACCOUNTS **ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



4.60M

64%

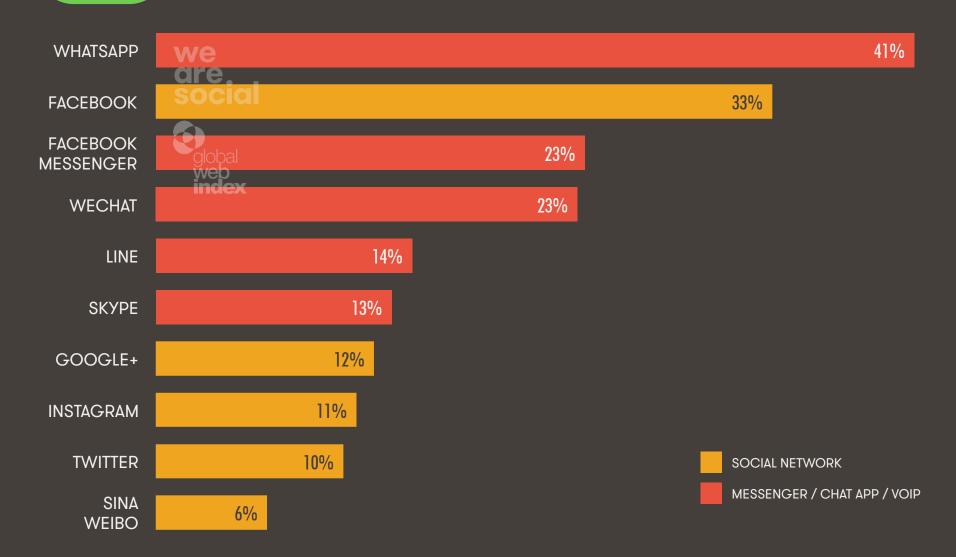
4.20M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











12.7M 176%

42%

**58%** 



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING











35%

36%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



38%

39%

26%



# **INDIA**



## **DIGITAL IN INDIA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**TOTAL POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











1,265 **MILLION** 

243 **MILLION** 

118 **MILLION** 

946 **MILLION** 

100 **MILLION** 

**URBANISATION: 31%** 

PENETRATION: 19%

PENETRATION: 9%

vs. POPULATION: 75%

PENETRATION: 8%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+14%

+31%

+6%

+39%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



## TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



5H 04M 3H 24M 2H 31M 1H 58M



## **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



243M

19%

**200M** 



# SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



27%

YEAR-ON-YEAR: -19%

**72%** 

YEAR-ON-YEAR: +9%

1%

YEAR-ON-YEAR: +19%

0%

YEAR-ON-YEAR:



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF SOCIAL ACCOUNTS **ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



118M

9%

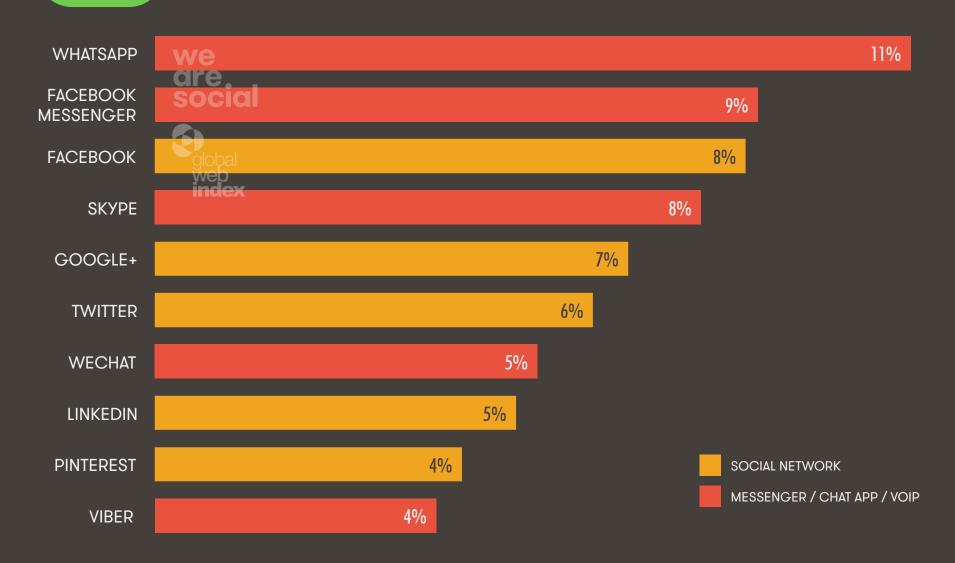
100M



# **TOP ACTIVE SOCIAL PLATFORMS**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











946M

**75%** 

95%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











10%

10%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



13%



# **INDONESIA**



# **DIGITAL IN INDONESIA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











255.5 **MILLION** 

**72.7 MILLION** 

**72.0 MILLION**  308.2 **MILLION** 

62.0 **MILLION** 

**URBANISATION: 51%** 

PENETRATION: 28%

PENETRATION: 28%

vs. POPULATION: 121%

PENETRATION: 24%



# **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



0%

SINCE JAN 2014

+16%

SINCE JAN 2014

+9%

SINCE JAN 2014

+19%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



5H 06M 3H 10M 2H 52M 2H 29M



#### **INTERNET USE**

BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE



**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



**72.7M** 

28%

54.0M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



45%

**YEAR-ON-YEAR: -25%** 

**50%** 

YEAR-ON-YEAR: **+39%** 

4%

YEAR-ON-YEAR: +14%

0%

**YEAR-ON-YEAR:** 

-



# **SOCIAL MEDIA USE**

BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM



**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



72.0M

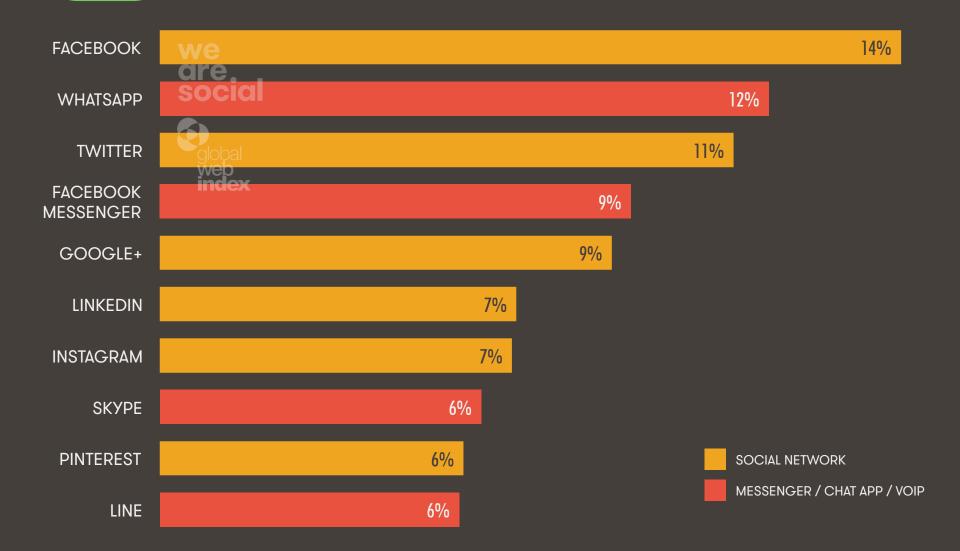
28%

**62.0M** 



# TOP ACTIVE SOCIAL PLATFORMS

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)



**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











308.2M 121%

99%

1%



## **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











14%

11%

10%



## **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



18%

16%







## **DIGITAL IN ITALY**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL **POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











**60.8 MILLION** 

36.6 **MILLION** 

28.0 **MILLION** 

82.3 **MILLION** 

22.0 **MILLION** 

**URBANISATION: 68%** 

PENETRATION: 60%

PENETRATION: 46%

vs. POPULATION: 135%

PENETRATION: 36%

We Are Social Sources: Wikipedia; InternetLiveStats, InternetWorldStats; Facebook, Tencent, VKontakte, LiveInternet; GSMA Intelligence



# **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+3%

SINCE JAN 2014

+8%

SINCE JAN 2014

-15%

SINCE JAN 2014

+11%

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



4H 28M 2H 12M 2H 30M 2H 39M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



36.6M

60%

25.8M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB **PAGE VIEWS: MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



74%

YEAR-ON-YEAR: -7%

17%

YEAR-ON-YEAR: +16%

8%

YEAR-ON-YEAR: +42%

0.4%

YEAR-ON-YEAR: +529%



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



28.0M

46%

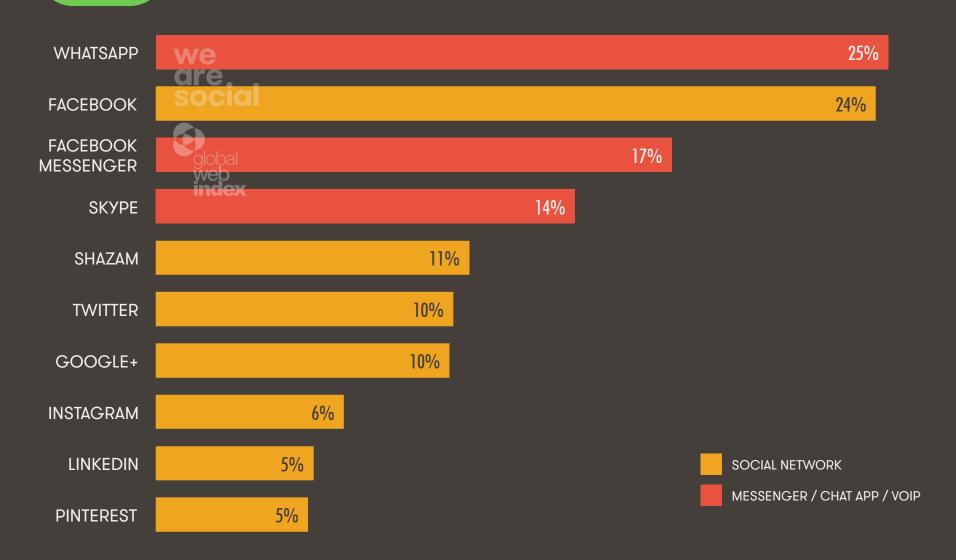
22.0M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











82.3M 135%

84%

16%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











23%

26%

16%



## **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

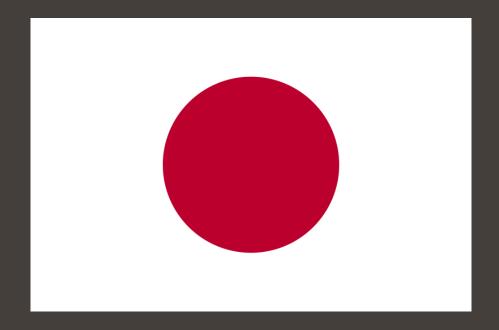
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



39%

39%

20%



**JAPAN** 



# DIGITAL IN JAPAN

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











127.1 **MILLION** 

109.6 **MILLION** 

24.0 **MILLION**  155.6 **MILLION** 

22.0 **MILLION** 

**URBANISATION: 91%** 

PENETRATION: 86%

**PENETRATION: 19%** 

vs. POPULATION: 122%

PENETRATION: 17%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+9%

SINCE JAN 2014

+9%

SINCE JAN 2014

+12%

SINCE JAN 2014

+15%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



3H 07M 0H 59M 0H 40M 2H 17M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



109.6M

86%

43.6M



#### SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**65%** 

YEAR-ON-YEAR: -12%

30%

YEAR-ON-YEAR: +36%

YEAR-ON-YEAR: +22%

0.2%

YEAR-ON-YEAR: -18%



#### **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



24.0M

19%

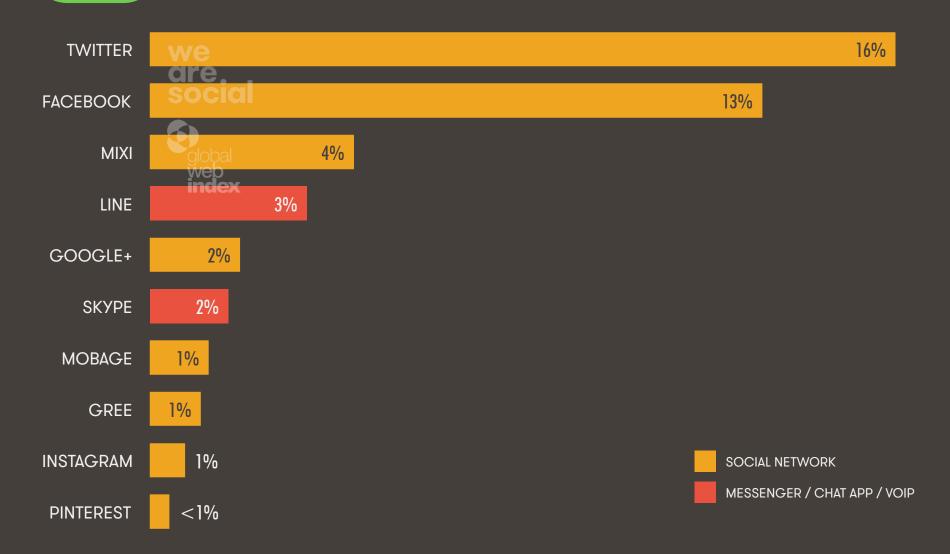
**22.0M** 



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











155.6M 122%

1%

99%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING











7%

7%



#### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

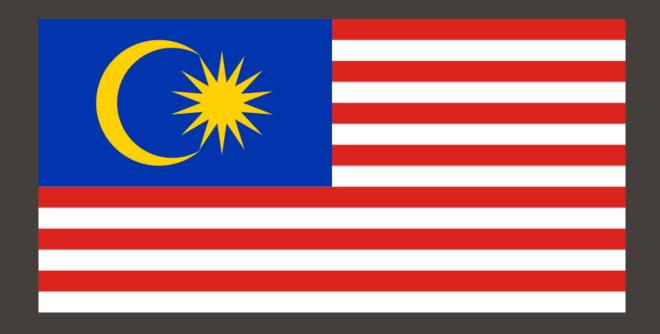
PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



43%

40%



# **MALAYSIA**



#### **DIGITAL IN MALAYSIA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**TOTAL POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











**30.5 MILLION** 

20.1 **MILLION** 

16.8 **MILLION** 

41.8 **MILLION** 

**15.0 MILLION** 

**URBANISATION: 73%** 

PENETRATION: 66%

**PENETRATION: 55%** 

vs. POPULATION: 137%

PENETRATION: 49%



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+5%

SINCE JAN 2014

+8%

SINCE JAN 2014

+1%

SINCE JAN 2014

+15%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



5H 04M 3H 39M 3H 27M 2H 24M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



20.1M

66%

16.5M



#### SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**57%** 

YEAR-ON-YEAR: -17%

35%

YEAR-ON-YEAR: +45%

YEAR-ON-YEAR: +5%

0%

YEAR-ON-YEAR:



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



16.8M

**55%** 

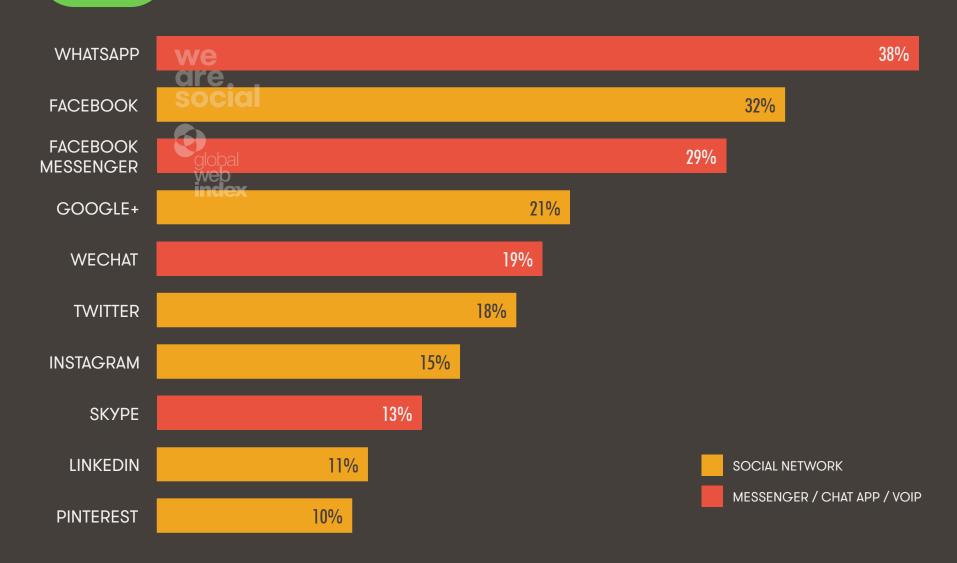
15.0M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











41.8M 137% 77%

23%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











33%

28%



#### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



40%

37%

24%



# **MEXICO**



#### **DIGITAL IN MEXICO**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

MOBILE CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











121.0 **MILLION** 

**59.2 MILLION** 

56.0 **MILLION**  102.0 **MILLION** 

48.0 **MILLION** 

**URBANISATION: 78%** 

PENETRATION: 49%

PENETRATION: 46%

vs. POPULATION: 84%

PENETRATION: 40%



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+34%

+12%

+1%

+4%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE JUN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



5H 02M 3H 58M 3H 52M 2H 22M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



59.2M

49%

48.7M



#### SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



61%

**YEAR-ON-YEAR: -23%** 

32%

**YEAR-ON-YEAR: +103%** 

7%

**YEAR-ON-YEAR: +26%** 

0.2%

**YEAR-ON-YEAR: +42%** 



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

TOTAL NUMBER
OF ACTIVE SOCIAL
MEDIA ACCOUNTS

ACTIVE SOCIAL ACCOUNTS
AS A PERCENTAGE OF
THE TOTAL POPULATION

TOTAL NUMBER OF SOCIAL ACCOUNTS ACCESSING VIA MOBILE ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE OF THE TOTAL POPULATION



56.0M

46%

48.0M

40%

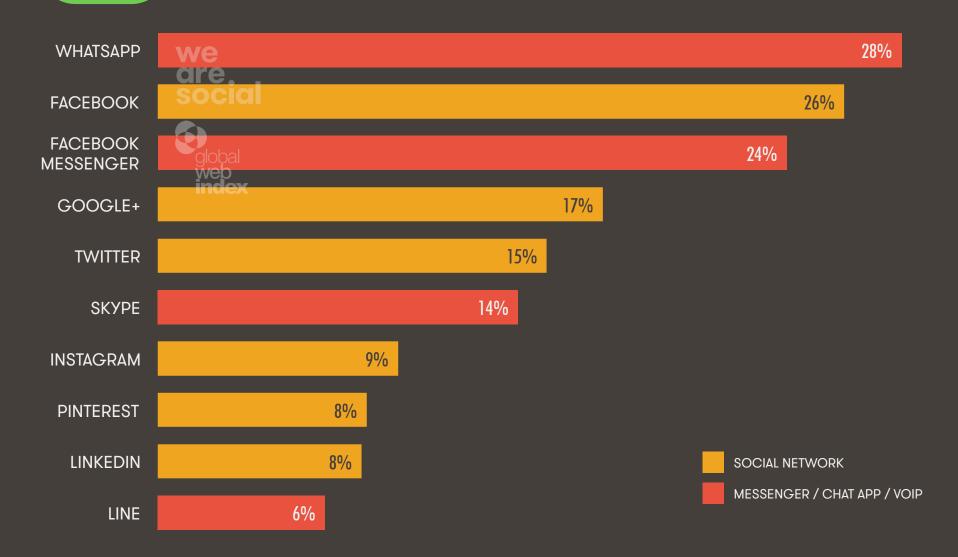
204



### TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











102.0M 84%

85%

15%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











28%

25%

19%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



27%

24%

18%

14%

208



# **NIGERIA**



## **DIGITAL IN NIGERIA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**183.5** MILLION

70.3 MILLION

**13.6** MILLION

**138.0** MILLION

12.4 MILLION

**URBANISATION: 50%** 

PENETRATION: 38%

PENETRATION: 7%

vs. POPULATION: 75%

PENETRATION: 7%

FIGURE REPRESENTS TOTAL NATIONAL POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+26%

+21%

+21%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### SHARE OF WEB TRAFFIC

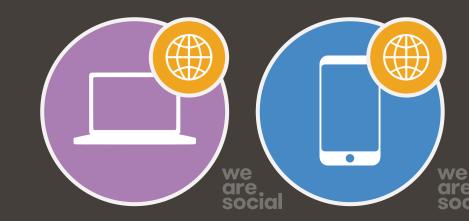




SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



we are. social



20%

YEAR-ON-YEAR: -5%

76%

YEAR-ON-YEAR:

YEAR-ON-YEAR: +28%

0%

YEAR-ON-YEAR:



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



13.6M

7%

12.4M



#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











138.0M 75%

97%

3%



# THE PHILIPPINES



#### **DIGITAL IN THE PHILIPPINES**

\*

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**100.8** MILLION

44.2 MILLION

**40.0** MILLION

**114.6** MILLION

32.0 MILLION

**URBANISATION: 49%** 

PENETRATION: 44%

PENETRATION: 40%

vs. POPULATION: 114%

PENETRATION: 32%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+18%

+18%

+7%

+33%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



6H 17M 3H 19M 4H 15M 2H 47M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



44.2M

44%

32.0M



## SHARE OF WEB TRAFFIC





SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



71%

YEAR-ON-YEAR: -13%

21%

YEAR-ON-YEAR: +**70**%

9%

**YEAR-ON-YEAR: +38%** 

0%

YEAR-ON-YEAR:

-

220



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



40.0M

40%

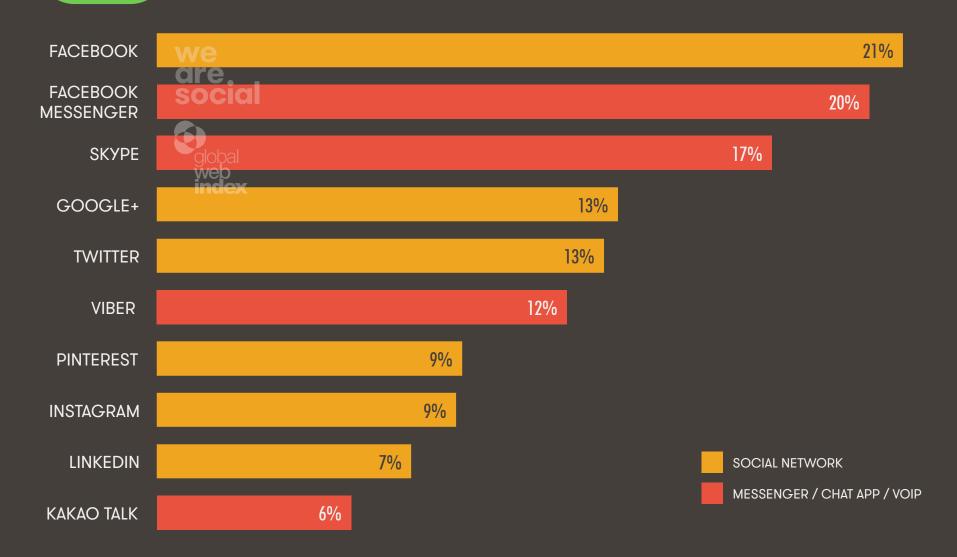
32.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS AS A PERCENTAGE OF THE TOTAL POPULATION PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











114.6M 114%

96%

4%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











19%

19%

**15%** 

13%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



24%

21%

15%



# **POLAND**



#### **DIGITAL IN POLAND**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**38.5** MILLION

**25.7** MILLION

**13.0** MILLION

**56.5** MILLION

9.2
MILLION

**URBANISATION: 61%** 

PENETRATION: 67%

PENETRATION: 34%

FIGURE REPRESENTS MORILE

vs. POPULATION: 147%

PENETRATION: 24%

FIGURE REPRESENTS TOTAL NATIONAL POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER

URE REPRESENTS MOBILE FIGURE REPRESENTS ACTIVE US
RIPTIONS, NOT UNIQUE USERS ACCOUNTS, NOT UNIQUE USER



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



GROWTH IN THE
NUMBER OF ACTIVE
SOCIAL MEDIA ACCOUNTS

GROWTH IN THE NUMBER OF MOBILE SUBSCRIPTIONS

GROWTH IN THE NUMBER
OF ACTIVE MOBILE
SOCIAL ACCOUNTS



+3%

SINCE JAN 2014

+8%

SINCE JAN 2014

+11%

SINCE JAN 2014

+28%

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 51M 1H 49M 2H 05M 2H 44M



#### **INTERNET USE**

BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE



**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



25.7M

67%

15.9M



#### SHARE OF WEB TRAFFIC

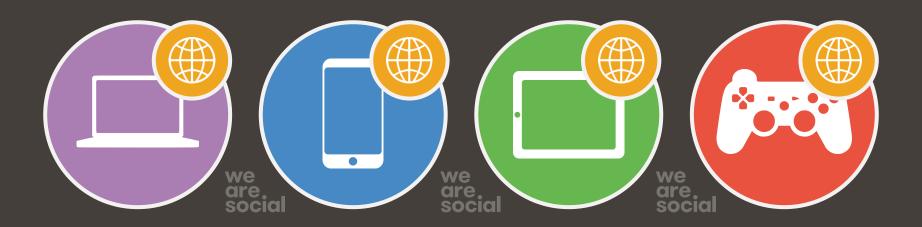
BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**52%** 

YEAR-ON-YEAR: -39%

46%

YEAR-ON-YEAR: +277%

3%

YEAR-ON-YEAR: +13%

~0%

YEAR-ON-YEAR: -40%



## **SOCIAL MEDIA USE**

BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



13.0M

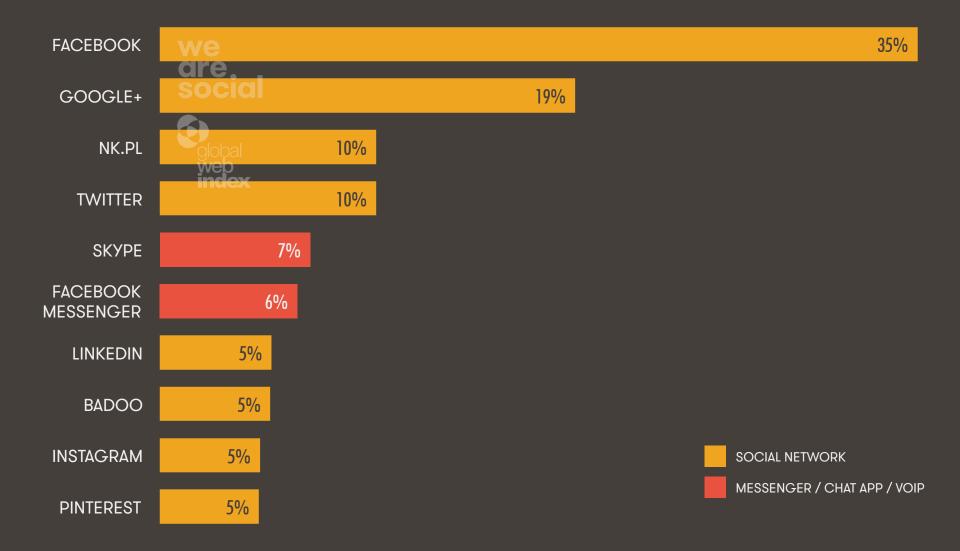
34%

9.2M



## TOP ACTIVE SOCIAL PLATFORMS

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)



**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











56.5M 147% 49%

51%



#### **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











16%

14%

12%

13%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

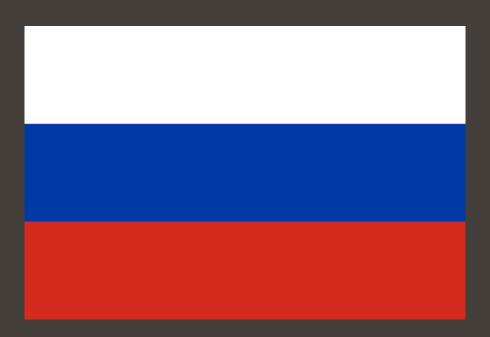
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



37%

44%

16%



## **RUSSIA**



#### **DIGITAL IN RUSSIA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**146.3** MILLION

**87.5** MILLION

**67.0** MILLION

**245.2** MILLION

**38.2** MILLION

**URBANISATION: 74%** 

PENETRATION: 60%

PENETRATION: 46%

vs. POPULATION: 168%

PENETRATION: 26%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+15%

+10%

-6%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 47M 1H 42M 2H 38M 2H 29M



#### **INTERNET USE**

BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE



**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



87.5M

60%

47.7M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



82%

YEAR-ON-YEAR:
-5%

12%

YEAR-ON-YEAR: +41%

6%

YEAR-ON-YEAR: +17%

0%

YEAR-ON-YEAR:

-



## **SOCIAL MEDIA USE**

BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



67.0M

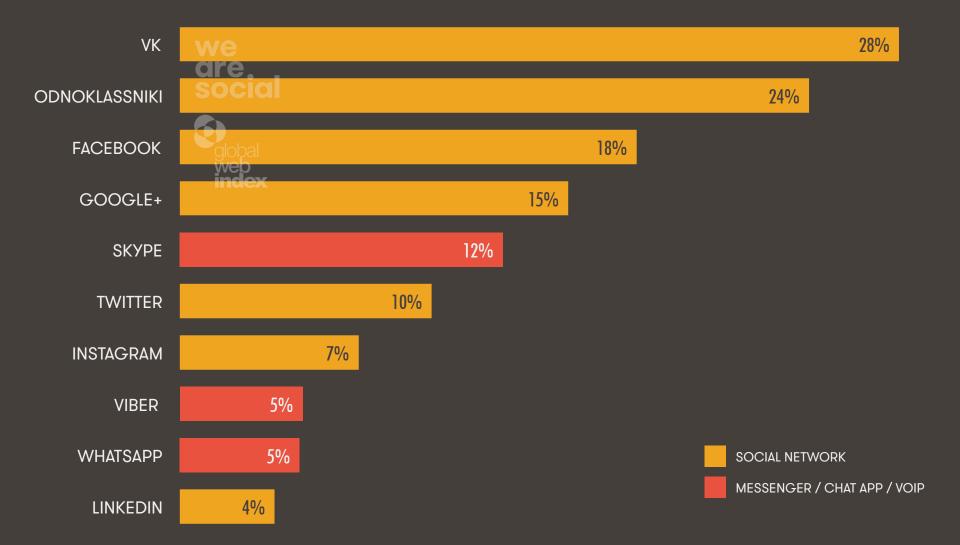
46%

38.2M



## TOP ACTIVE SOCIAL PLATFORMS

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)



TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS
AS A PERCENTAGE OF
THE TOTAL POPULATION

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











245.2M 168%

82%

18%



#### **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING











13%

14%

11%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



38%

30%

13%



## SAUDI ARABIA



## **DIGITAL IN SAUDI ARABIA**



A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**31.5** MILLION

**18.3** MILLION

9.2
MILLION

**54.5** MILLION

8.0
MILLION

**URBANISATION: 82%** 

FIGURE INCLUDES ACCESS VIA

PENETRATION: 58%

PENETRATION: 29%

FIGURE REPRESENTS ACTIVE USER

vs. POPULATION: 173%

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

PENETRATION: 25%

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



#### **ANNUAL GROWTH**



GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+28%

+21%

+3%

+14%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE JUL 2014

250



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 14M 4H 13M 3H 02M 2H 15M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



18.3M

58%

14.7M



### SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



46%

YEAR-ON-YEAR: -16%

48%

YEAR-ON-YEAR: +31%

6%

YEAR-ON-YEAR: -29%

0.1%

**YEAR-ON-YEAR: +200%** 



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



9.2M

29%

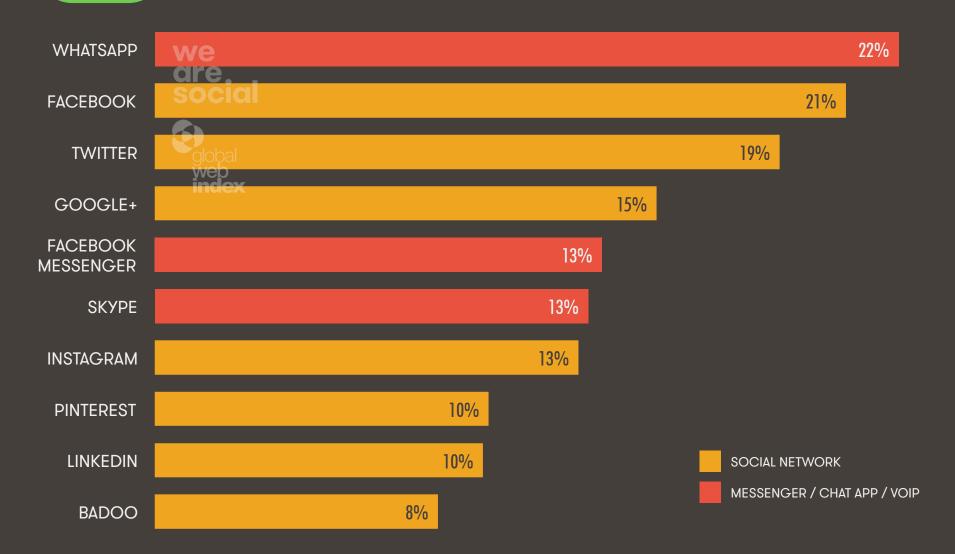
8.0M



## **TOP ACTIVE SOCIAL PLATFORMS**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











54.5M 173%

80%

20%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











29%

**17%** 

**17%** 



### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



28%

25%

19%



# SINGAPORE



## **DIGITAL IN SINGAPORE**

**(**\*\*\*

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**5.47** MILLION

4.45
MILLION

3.60 MILLION

8.30 MILLION

3.20 MILLION

**URBANISATION: 100%** 

PENETRATION: 81%

PENETRATION: 66%

vs. POPULATION: 152%

PENETRATION: 59%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+12%

+13%

+3%

+14%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 41M 2H 18M 2H 27M 1H 53M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

TOTAL NUMBER
OF ACTIVE
INTERNET USERS

INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER
OF ACTIVE MOBILE
INTERNET USERS

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



4.45M

81%

3.54M



## SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



56%

YEAR-ON-YEAR: -14% 34%

**YEAR-ON-YEAR:** +34%

9%

YEAR-ON-YEAR: +8%

0%

**YEAR-ON-YEAR:** 

-



# SOCIAL MEDIA USE



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



3.60M

66%

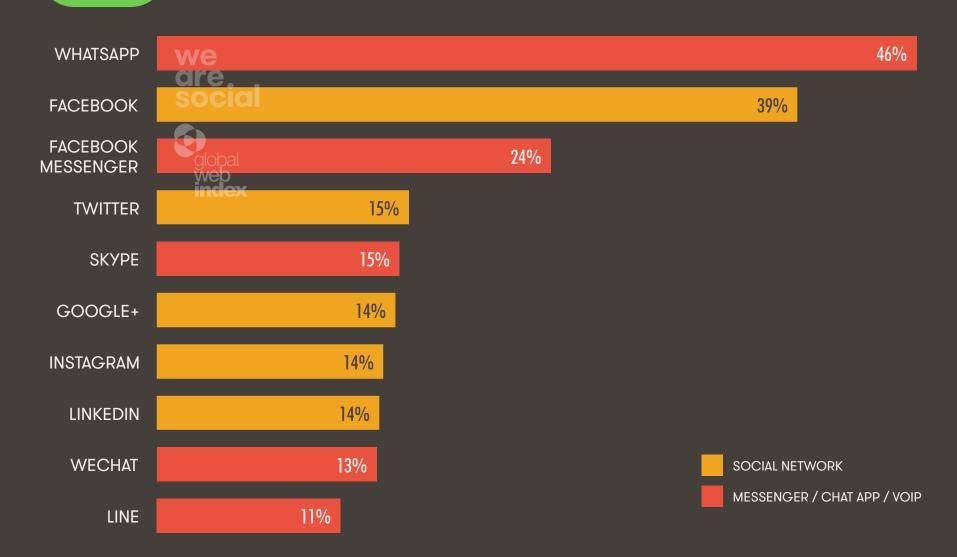
3.20M



## **TOP ACTIVE SOCIAL PLATFORMS**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











8.30M 152%

42%

**58%** 



### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE **PERCENTAGE** POPULATION USING MOBILE OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING



38%

34%



### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



47%

46%

28%



# SOUTH AFRICA



## **DIGITAL IN SOUTH AFRICA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**54.0** MILLION

**24.9** MILLION

**11.8** MILLION

**79.1** MILLION

**10.6** MILLION

**URBANISATION: 62%** 

PENETRATION: 46%

PENETRATION: 22%

vs. POPULATION: 146%

PENETRATION: 20%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE
SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+24%

+20%

+16%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



5H 06M 3H 04M 3H 10M 2H 39M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



24.9M

46%

20.9M



### SHARE OF WEB TRAFFIC

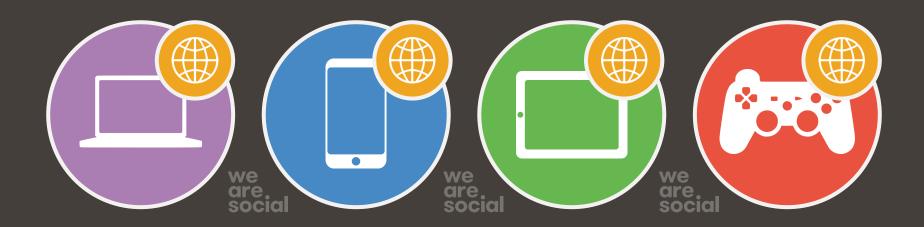
BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



32%

YEAR-ON-YEAR: -11%

61%

YEAR-ON-YEAR: +4%

7%

YEAR-ON-YEAR: +33%

~0%

YEAR-ON-YEAR: +200%



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



11.8M

22%

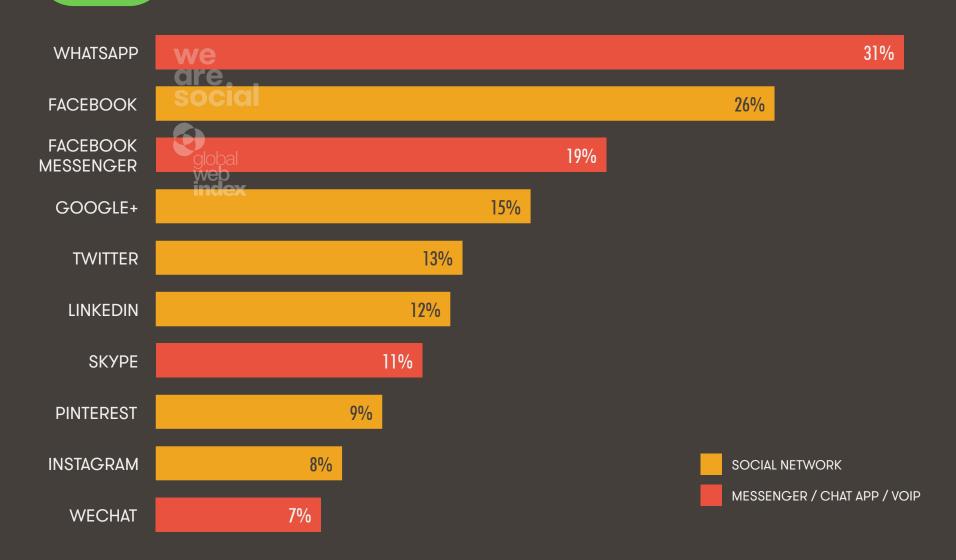
10.6M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











79.1M 146%

83%

17%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











29%

23%

14%

16%



### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

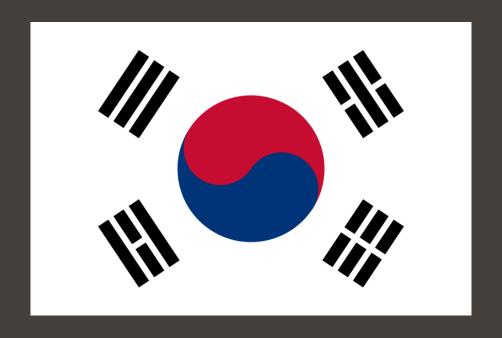
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



31%

23%

17%



# **SOUTH KOREA**



## **DIGITAL IN SOUTH KOREA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**50.4** MILLION

**45.3** MILLION

**15.0** MILLION

56.0 MILLION

13.4 MILLION

**URBANISATION: 91%** 

PENETRATION: 90%

PENETRATION: 30%

vs. POPULATION: 111%

PENETRATION: 27%

FIGURE REPRESENTS TOTAL NATIONAL POPULATION, INCLUDING CHILDREN FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+10%

+15%

+4%

+18%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



3H 22M 1H 47M 1H 16M 2H 13M



### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



45.3M

90%

32.4M



## SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



**70%** 

YEAR-ON-YEAR:

29%

YEAR-ON-YEAR: +5%

1%

YEAR-ON-YEAR: +56%

0%

YEAR-ON-YEAR:

-



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



15.0M

30%

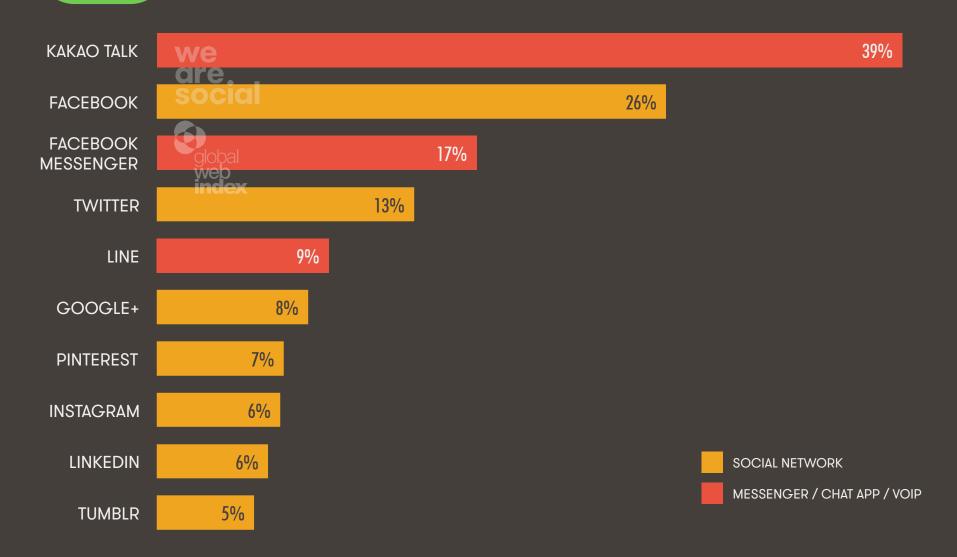
13.4M



## **TOP ACTIVE SOCIAL PLATFORMS**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











56.0M 111%

6%

94%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING



32%

29%

30%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



**59%** 

62%

41%



# **SPAIN**



## **DIGITAL IN SPAIN**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











46.5
MILLION

**35.7** MILLION

22.0 MILLION

**50.3** MILLION

**17.8** MILLION

**URBANISATION: 77%** 

FIGURE INCLUDES ACCESS VIA

PENETRATION: 77%

PENETRATION: 47%

REPRESENTS ACTIVE USER FIGUR

vs. POPULATION: 108%

PENETRATION: 38%

IGURE INCLUDES ACCESS VIA FIG ED AND MOBILE CONNECTIONS AG FIGURE REPRESENTS MOBILE
UBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



## **ANNUAL GROWTH**



GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

GROWTH IN THE NUMBER OF ACTIVE INTERNET USERS

GROWTH IN THE
NUMBER OF ACTIVE
SOCIAL MEDIA ACCOUNTS

GROWTH IN THE NUMBER OF MOBILE SUBSCRIPTIONS

GROWTH IN THE NUMBER
OF ACTIVE MOBILE
SOCIAL ACCOUNTS



+5%

+12%

-10%

+16%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



3H 58M 1H 51M 1H 54M 2H 31M



## **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

TOTAL NUMBER
OF ACTIVE
INTERNET USERS

INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER
OF ACTIVE MOBILE
INTERNET USERS

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



35.7M

77%

29.0M



## SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



63%

YEAR-ON-YEAR: -19%

29%

**YEAR-ON-YEAR: +89%** 

8%

**YEAR-ON-YEAR: +13%** 

0.1%

**YEAR-ON-YEAR: +38%** 



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



22.0M

47%

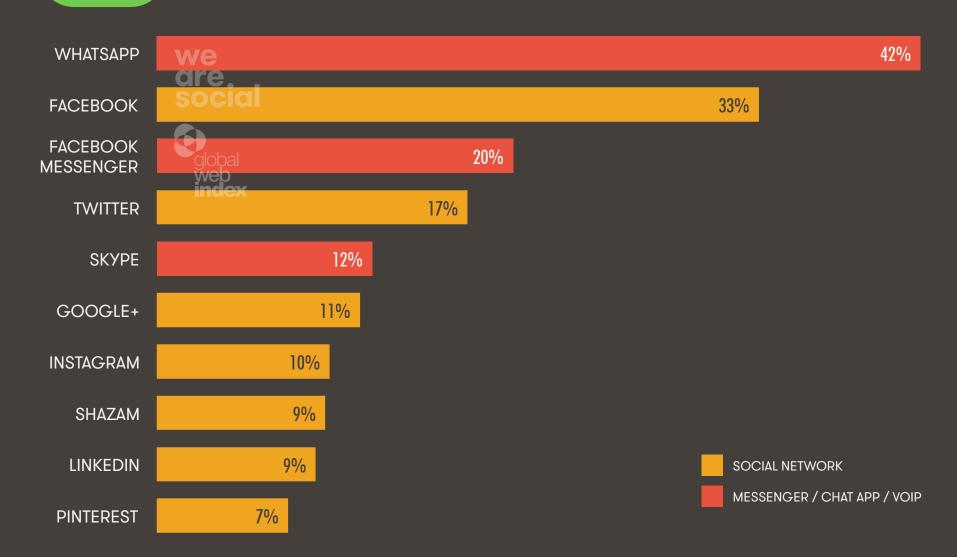
17.8M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











50.3M 108%

31%

69%



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











35%

29%

18%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



**42%** 

44%

24%



# **THAILAND**



## **DIGITAL IN THAILAND**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**64.9** MILLION

**23.9** MILLION

32.0 MILLION

97.0 MILLION

**28.0** MILLION

**URBANISATION: 34%** 

PENETRATION: 37%

PENETRATION: 49%

vs. POPULATION: 150%

PENETRATION: 43%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

ACCOUNTS, NOT UNIQUE USERS



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



0%

SINCE JAN 2014

+33%

SINCE JAN 2014

+15%

SINCE JAN 2014

+27%

SINCE JAN 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)









5H 27M 4H 06M 3H 46M 2H 46M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



23.9M

37%

17.7M



## SHARE OF WEB TRAFFIC

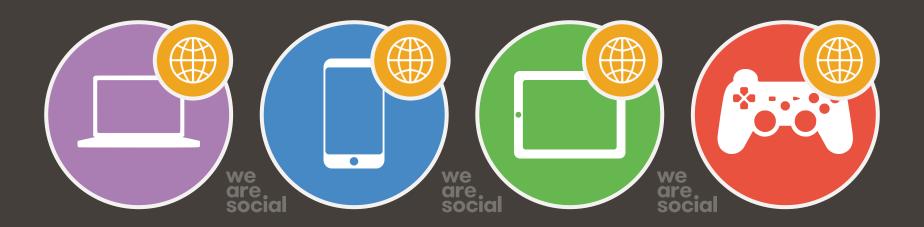
BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB
PAGE VIEWS:
LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: MOBILE PHONES

SHARE OF WEB PAGE VIEWS: TABLETS SHARE OF WEB PAGE VIEWS: OTHER DEVICES



56%

YEAR-ON-YEAR: -19%

36%

YEAR-ON-YEAR: +59%

8%

YEAR-ON-YEAR:

0%

YEAR-ON-YEAR:

-



## **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



32.0M

49%

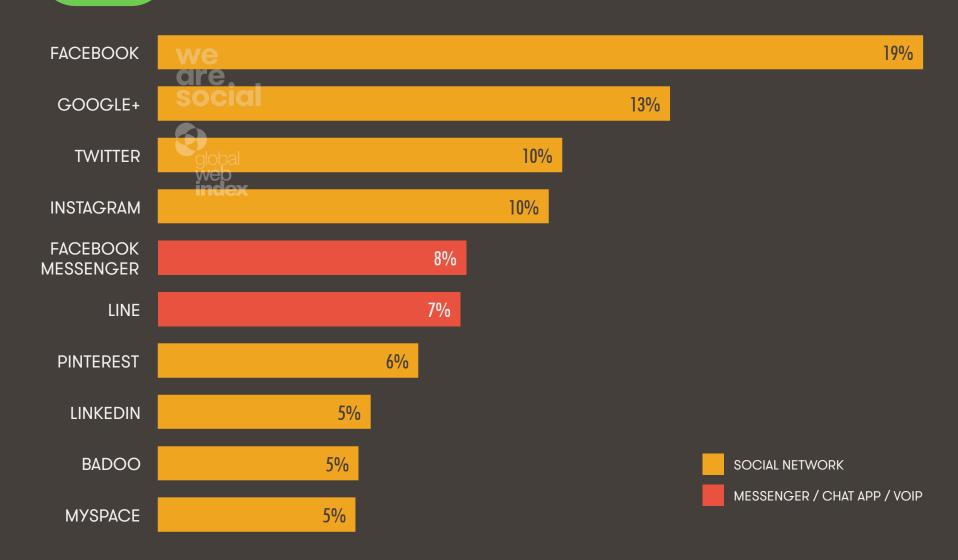
28.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











97.0M 150%

86%

14%



## **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











12%

16%

12%

11%



## **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



19%

18%

12%



TURKEY



## **DIGITAL IN TURKEY**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE** INTERNET USERS

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











**76.7 MILLION** 

**37.7 MILLION** 

40.0 **MILLION** 

69.6 **MILLION** 

32.0 **MILLION** 

**URBANISATION: 72%** 

PENETRATION: 49%

PENETRATION: 52%

vs. POPULATION: 91%

PENETRATION: 42%



## **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+5%

SINCE JAN 2014

+11%

SINCE JAN 2014

+2%

SINCE JAN 2014

+14%

\* SINCE JUL 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



4H 37M 2H 51M 2H 56M 2H 17M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



37.7M

49%

31.7M



## SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



68%

YEAR-ON-YEAR: -15%

28%

YEAR-ON-YEAR: +62%

4%

YEAR-ON-YEAR: +37%

~0%

YEAR-ON-YEAR: +100%



# SOCIAL MEDIA USE



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF SOCIAL ACCOUNTS **ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



40.0M

**52%** 

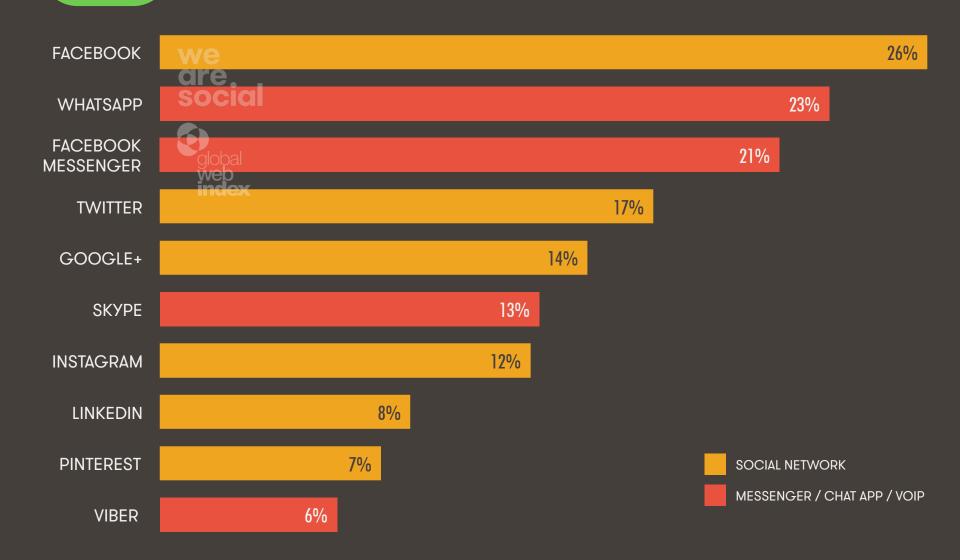
32.0M



## TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





## **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











69.6M

91%

58%

**42%** 



## **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











24%



## **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



35%

33%

24%



# **UNITED ARAB EMIRATES**



### **DIGITAL IN THE UAE**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**9.58** MILLION

8.81 MILLION

**5.40** MILLION

**16.60** MILLION

4.60 MILLION

**URBANISATION: 84%** 

FIGURE INCLUDES ACCESS VIA

PENETRATION: 92%

PENETRATION: 56%

FIGURE REPRESENTS ACTIVE USER

vs. POPULATION: 173%

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

PENETRATION: 48%

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIOUE USERS



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+95%

+23%

+21%

+21%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

\* SINCE JUL 2014



#### TIME SPENT WITH MEDIA

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



5H 06M 3H 45M 3H 35M 2H 04M



#### **INTERNET USE**

BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE



**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



8.81M

92%

**7.27M** 



#### SHARE OF WEB TRAFFIC

BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



44%

YEAR-ON-YEAR: -33%

50%

YEAR-ON-YEAR: +84%

6%

YEAR-ON-YEAR: -21%

~0%

YEAR-ON-YEAR: +100%



# **SOCIAL MEDIA USE**

BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM



**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



5.40M

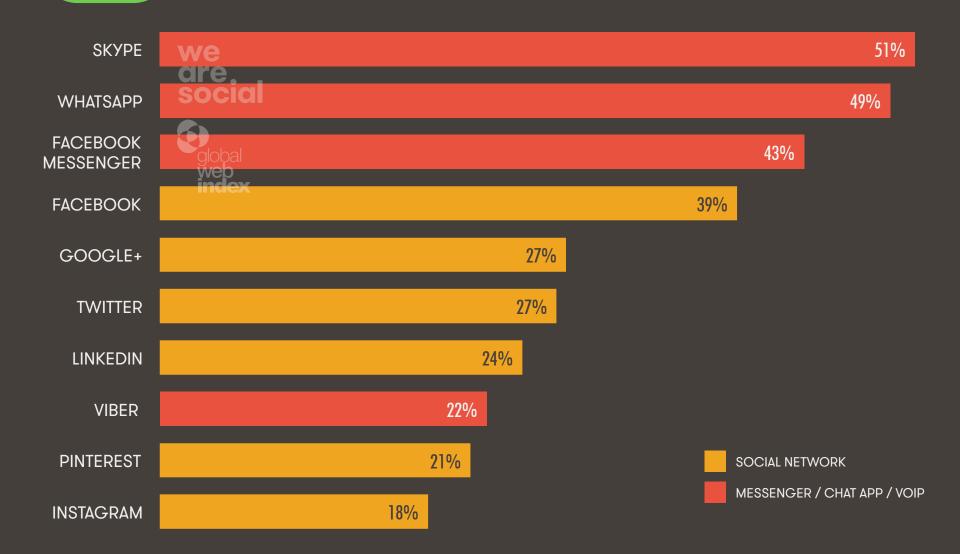
56%

4.60M



# TOP ACTIVE SOCIAL PLATFORMS

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**

BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)



**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











16.6M 173%

86%

14%



#### **MOBILE ACTIVITIES**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY



PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE **PERCENTAGE** POPULATION USING MOBILE OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING



**52%** 

45%

33%

31%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO

**BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



**50%** 

45%

33%



UNITED KINGDOM



#### DIGITAL IN THE UK

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION** 

**ACTIVE INTERNET USERS** 

**ACTIVE SOCIAL** MEDIA ACCOUNTS

**MOBILE** CONNECTIONS

**ACTIVE MOBILE** SOCIAL ACCOUNTS











64.1 **MILLION** 

**57.3 MILLION** 

38.0 **MILLION** 

74.8 **MILLION** 

32.0 **MILLION** 

**URBANISATION: 80%** 

PENETRATION: 89%

PENETRATION: 59%

vs. POPULATION: 117%

PENETRATION: 50%



### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+4%

SINCE JAN 2014

+6%

SINCE JAN 2014

**-9%** 

SINCE JAN 2014

+7%

\* SINCE FEB 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



3H 59M 1H 52M 2H 13M 3H 05M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE **INTERNET USERS**  INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



57.3M

89%

36.9M



#### SHARE OF WEB TRAFFIC

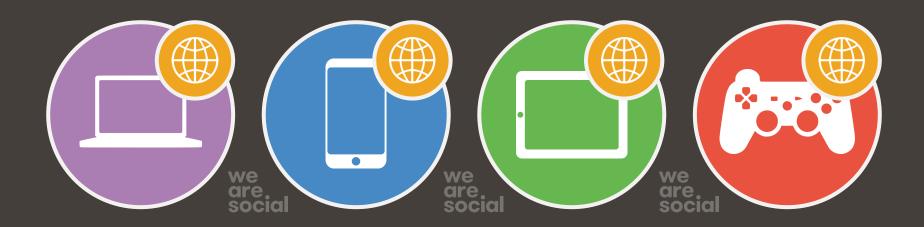
BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS



SHARE OF WEB **PAGE VIEWS:** LAPTOPS & DESKTOPS

SHARE OF WEB **PAGE VIEWS: MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**58%** 

YEAR-ON-YEAR: -12%

27%

YEAR-ON-YEAR: +18%

15%

YEAR-ON-YEAR: +31%

0.4%

YEAR-ON-YEAR: +32%



# SOCIAL MEDIA USE



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



38.0M

59%

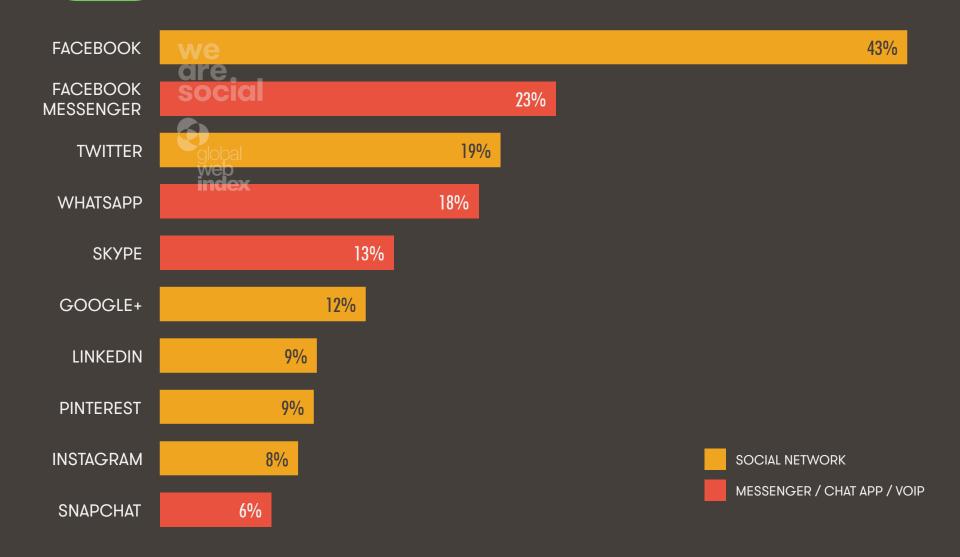
**32.0M** 



# TOP ACTIVE SOCIAL PLATFORMS SURVEY-BASED DATA: EIGHDES DEDDESENT HSEDS: ON ALCHARD (DEDDEDDES)



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

**TOTAL NUMBER** OF MOBILE **SUBSCRIPTIONS**  **MOBILE SUBSCRIPTIONS** AS A PERCENTAGE OF THE TOTAL POPULATION

PERCENTAGE OF **MOBILE CONNECTIONS** THAT ARE PRE-PAID

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE **CONNECTIONS THAT ARE** BROADBAND (3G & 4G)











74.8M 117% 41%

59%



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING











30%

24%

17%

15%



#### **E-COMMERCE BY DEVICE**

SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

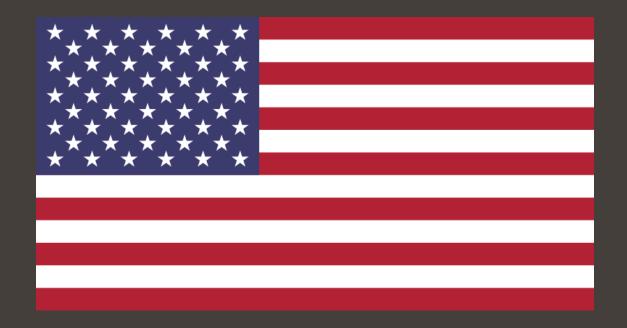
PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



**58%** 

64%

22%



# **UNITED STATES OF AMERICA**



### **DIGITAL IN THE USA**

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











320 MILLION 280 MILLION

186 MILLION 329
MILLION

160 MILLION

**URBANISATION: 82%** 

PENETRATION: 87%

PENETRATION: 58%

vs. POPULATION: 103%

PENETRATION: 50%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA

FIGURE REPRESENTS ACTIVE USER

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+10%

SINCE JAN 2014

+4%

SINCE JAN 2014

0.4%

SINCE JAN 2014

+4%

\* SINCE JUN 2014



#### TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

AVERAGE DAILY USE OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS) AVERAGE DAILY USE OF THE INTERNET VIA A MOBILE PHONE (MOBILE INTERNET USERS) AVERAGE DAILY USE
OF SOCIAL MEDIA
VIA ANY DEVICE
(SOCIAL MEDIA USERS)

AVERAGE DAILY
TELEVISION VIEWING
TIME (INTERNET USERS
WHO WATCH TV)



4H 55M 2H 27M 2H 43M 3H 40M



#### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



280M

**87%** 

170M



# SHARE OF WEB TRAFFIC

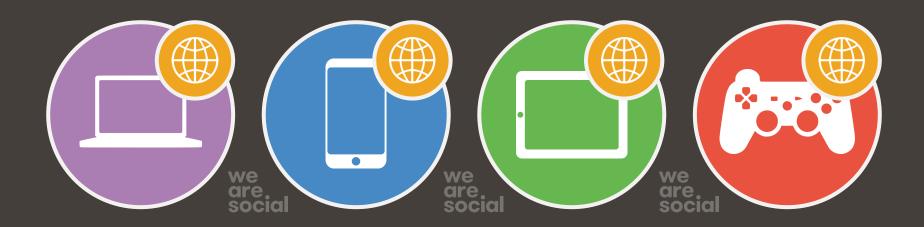


BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB PAGE VIEWS: **TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**65%** 

YEAR-ON-YEAR: -8%

25%

YEAR-ON-YEAR: +24%

10%

YEAR-ON-YEAR: +7%

0.3%

YEAR-ON-YEAR: +9%



### **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



186M

58%

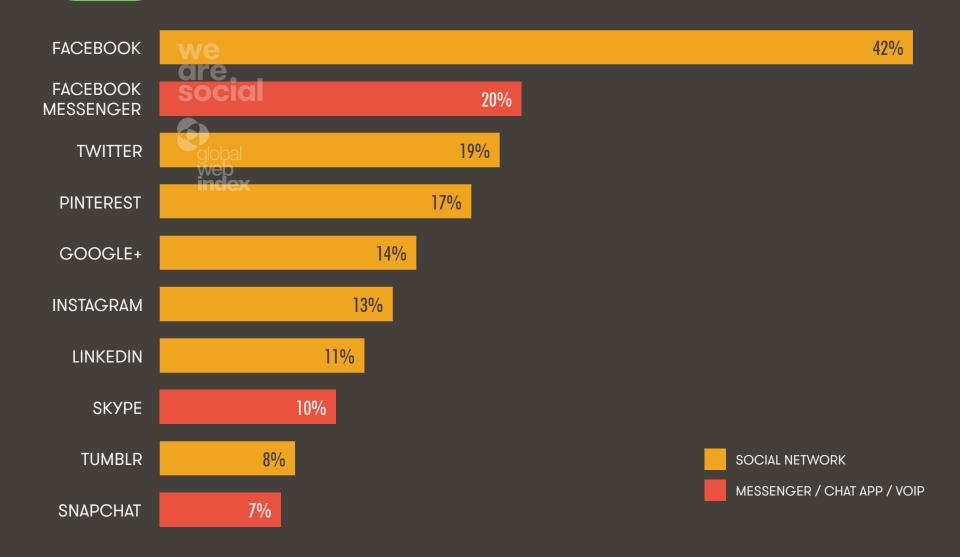
160M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





#### **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS
AS A PERCENTAGE OF
THE TOTAL POPULATION

PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











**329M** 

103%

24%

**76%** 



#### **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE

**PERCENTAGE** OF THE POPULATION LOCATION-BASED SEARCH USING MOBILE BANKING



27%

29%

20%



#### **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



**55%** 

56%

24%



# VIETNAM



#### **DIGITAL IN VIETNAM**

\*

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

MOBILE CONNECTIONS

ACTIVE MOBILE SOCIAL ACCOUNTS











**90.7** MILLION

**39.8** MILLION

**28.0** MILLION

**128.3** MILLION

24.0 MILLION

**URBANISATION: 31%** 

PENETRATION: 44%

PENETRATION: 31%

vs. POPULATION: 141%

PENETRATION: 26%

FIGURE REPRESENTS TOTAL NATIONAL POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA

FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS

FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

FIGURE REPRESENTS ACTIVE USER ACCOUNTS. NOT UNIOUE USERS



#### **ANNUAL GROWTH**

GROWTH TRENDS FOR THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS

**GROWTH IN THE** NUMBER OF ACTIVE **INTERNET USERS** 

**GROWTH IN THE** NUMBER OF ACTIVE SOCIAL MEDIA ACCOUNTS

**GROWTH IN THE** NUMBER OF MOBILE **SUBSCRIPTIONS** 

**GROWTH IN THE NUMBER** OF ACTIVE MOBILE SOCIAL ACCOUNTS



+10%

+40%

-4%

+41%

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014

SINCE JAN 2014



## TIME SPENT WITH MEDIA



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY NOTE THAT AVERAGE TIMES ARE BASED SOLELY ON PEOPLE WHO USE EACH MEDIUM. AND DO NOT FACTOR NON-USERS

**AVERAGE DAILY USE** OF THE INTERNET VIA A PC OR TABLET (INTERNET USERS)

**AVERAGE DAILY USE** OF THE INTERNET VIA A MOBILE PHONE (MOBILE **INTERNET USERS)** 

**AVERAGE DAILY USE** OF SOCIAL MEDIA VIA ANY DEVICE (SOCIAL MEDIA USERS)

**AVERAGE DAILY TELEVISION VIEWING** TIME (INTERNET USERS WHO WATCH TV)



5H 10M 2H 41M 3H 04M 1H 48M



### **INTERNET USE**



BASED ON REPORTED ACTIVE INTERNET USER DATA, AND USER-CLAIMED MOBILE INTERNET USE

**TOTAL NUMBER** OF ACTIVE INTERNET USERS INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION

**TOTAL NUMBER** OF ACTIVE MOBILE **INTERNET USERS** 

MOBILE INTERNET USERS AS A PERCENTAGE OF THE TOTAL POPULATION



39.8M

44%

32.4M



# SHARE OF WEB TRAFFIC



BASED ON EACH DEVICE'S SHARE OF THE TOTAL WEB PAGES SERVED TO WEB BROWSERS

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES**  SHARE OF WEB **PAGE VIEWS: TABLETS** 

SHARE OF WEB **PAGE VIEWS:** OTHER DEVICES



**76%** 

YEAR-ON-YEAR: +1%

20%

YEAR-ON-YEAR: -3%

4%

YEAR-ON-YEAR:

-4%

0%

YEAR-ON-YEAR:



# **SOCIAL MEDIA USE**



BASED ON MONTHLY ACTIVE USER NUMBERS REPORTED BY THE COUNTRY'S MOST ACTIVE PLATFORM

**TOTAL NUMBER** OF ACTIVE SOCIAL MEDIA ACCOUNTS **ACTIVE SOCIAL ACCOUNTS** AS A PERCENTAGE OF THE TOTAL POPULATION

TOTAL NUMBER OF **SOCIAL ACCOUNTS ACCESSING VIA MOBILE** 

**ACTIVE MOBILE SOCIAL ACCOUNTS AS A PERCENTAGE** OF THE TOTAL POPULATION



28.0M

31%

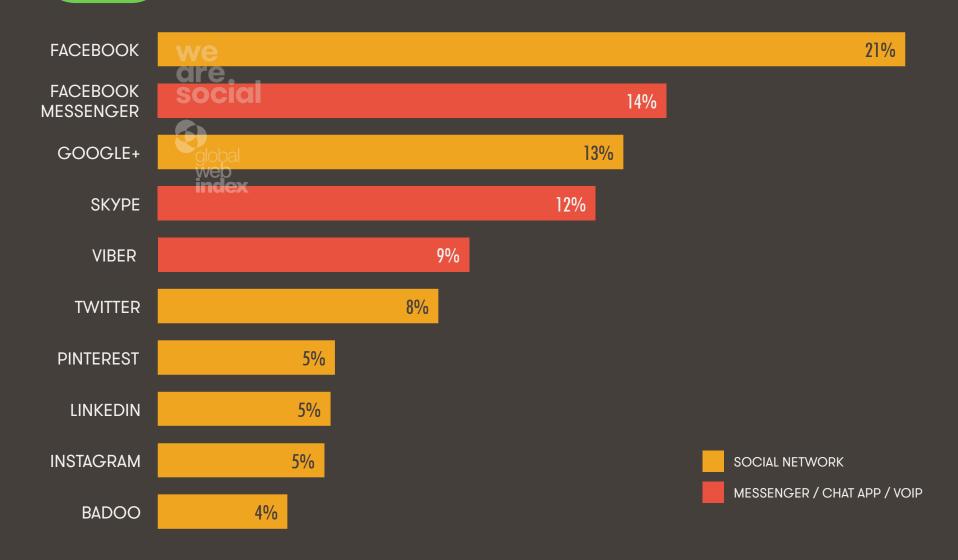
24.0M



# TOP ACTIVE SOCIAL PLATFORMS



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY





# **MOBILE PHONES**



BASED ON THE NUMBER OF CELLULAR SUBSCRIPTIONS / CONNECTIONS (NOT UNIQUE USERS)

TOTAL NUMBER
OF MOBILE
SUBSCRIPTIONS

MOBILE SUBSCRIPTIONS AS A PERCENTAGE OF THE TOTAL POPULATION PERCENTAGE OF MOBILE CONNECTIONS THAT ARE PRE-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE CONNECTIONS THAT ARE BROADBAND (3G & 4G)











128.3M 141%

89%

11%



# **MOBILE ACTIVITIES**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION USING **SOCIAL MEDIA APPS** 

PERCENTAGE OF THE POPULATION WATCHING **VIDEOS ON MOBILE** 

PERCENTAGE OF THE POPULATION PLAYING **GAMES ON MOBILE** 

PERCENTAGE OF THE POPULATION USING MOBILE LOCATION-BASED SEARCH USING MOBILE BANKING

**PERCENTAGE** OF THE POPULATION











24%

22%

18%

16%



# **E-COMMERCE BY DEVICE**



SURVEY-BASED DATA: FIGURES REPRESENT USERS' OWN CLAIMED / REPORTED ACTIVITY

PERCENTAGE OF THE POPULATION WHO USED A PC TO RESEARCH A PRODUCT TO **BUY LAST MONTH** 

PERCENTAGE OF THE POPULATION WHO BOUGHT **SOMETHING ONLINE** VIA A PC LAST MONTH

PERCENTAGE OF THE POPULATION WHO USED A MOBILE PHONE TO RESEARCH A PRODUCT TO BUY LAST MONTH

PERCENTAGE OF THE POPULATION WHO BOUGHT SOMETHING ONLINE VIA A MOBILE PHONE LAST MONTH



27%

24%

18%

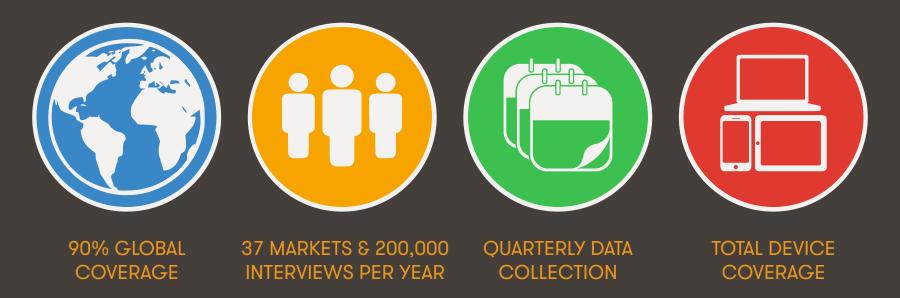
# we are. social

CLICK HERE TO READ OUR DETAILED ANALYSIS OF ALL THESE NUMBERS: BIT.LY/SDMW2015

# global web index

# **SPECIAL THANKS**

We'd like to offer our thanks to GlobalWebIndex for providing their valuable data and support in the development of this report. GlobalWebIndex is the world's largest market research study on the digital consumer, spanning 37 countries, 4,500 data points, and conducting fieldwork 4 times a year:



Find out more: http://www.globalwebindex.net/

# **SPECIAL THANKS**

We'd also like to offer our thanks to the following data partners for providing much of the valuable data included in this year's report:









**GSMA INTELLIGENCE**  **ERICSSON MOBILITY** 

STAT COUNTER

**AKAMAI TECHNOLOGIES** 

# **SOURCES USED IN THIS REPORT**

#### Population data

Latest reported country populations, as cited by Wikipedia, correct as at January 2015.

#### Internet user data

Latest available data from InternetLiveStats.com and InternetWorldStats.com, correct as at January 2015; usage data extrapolated from GlobalWebIndex Q4 2014; StatCounter.com (Jan 2015), and Akamai's *State of the Internet* report (Q3 2014).

#### Social media active account data

Latest reported monthly active user data as reported by Facebook, Tencent, VKontakte, Google, Sina, Twitter, Skype, Yahoo!, Viber, Baidu, Line and Snapchat, all correct as at January 2015; usage data extrapolated from GlobalWebIndex, Q4 2014.

#### Mobile phone connections and user data

Latest reported national data from GSMA Intelligence (Q4 2014); extrapolated global data from GSMA Intelligence (Jan 2015); Ericsson Mobility Report (Nov 2014); usage data extrapolated from GlobalWebIndex Q4 2014; Akamai's State of the Internet report (Q3 2014).

#### lcons and graphics

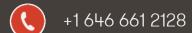
Special thanks to TheNounProject.com for inspiring many of the graphics in this report.

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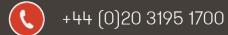


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